Servicing Instructions Type C Boilers

G.C.N: 41-116-03

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LEAVE THESE INSTRUCTIONS WITH THE END-USER

GENUS

Condensing





Country of destination: GB

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1. SERVICING INSTRUCTIONS

To ensure efficient safe operation, it is recommended that the boiler is serviced annually by a competent person.

Before starting any servicing work, ensure both the gas and electrical supplies to the boiler are isolated and the boiler is cool.

Before and after servicing, a combustion analysis should be made via the flue sampling point (please refer to the Installation Manual for further details).

After servicing, preliminary electrical system checks must be carried out to ensure electrical safety (i.e. polarity, earth continuity, resistance to earth and short circuit).

1.1 REPLACEMENT OF PARTS

The life of individual components vary and they will need servicing or replacing as and when faults develop.

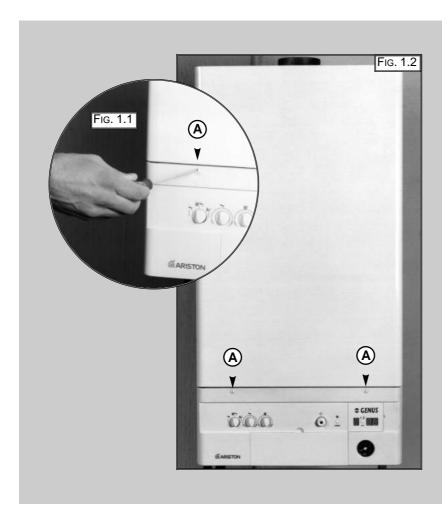
The fault finding sequence chart in chapter 2 will help to locate which component is the cause of any malfunction, and instructions for removal, inspection and replacement of the individual parts are given in the following pages.

1.2 To Gain General Access

All testing and maintenance operations on the boiler require the control panel to be lowered. This will also require the removal of the casing.

To lower the control panel and dismantle the front part of the casing, proceed as follows:

- 1. Unscrew screws "A" (1/4 turn only) (Fig. 1.1 + Fig. 1.2) and rotate the control panel forward;
- 2. Unscrew the screws "B" (Fig. 1.3) and unhook the front panel by lifting it.





Removing the side panels

- 1. Remove the screws "C" (Fig. 1.4);
- **2.** Pull each panel away from the boiler, then lift the panel up and away from the boiler.

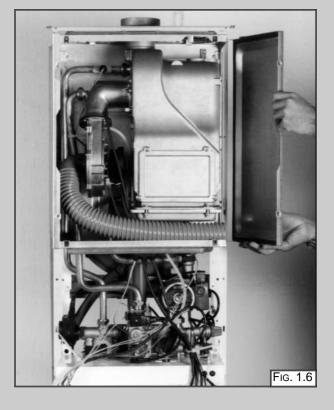


1.3 Access to the Combustion Chamber

Removing the sealed chamber front cover

- 1. Remove the screws "D" (Fig. 1.5);
- 2. Pull the cover away from the boiler (Fig. 1.6).

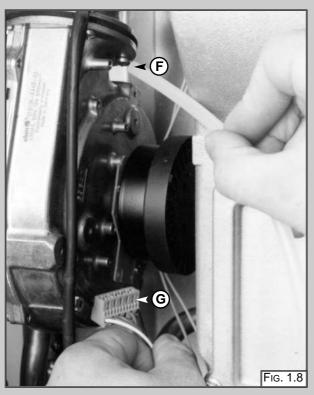




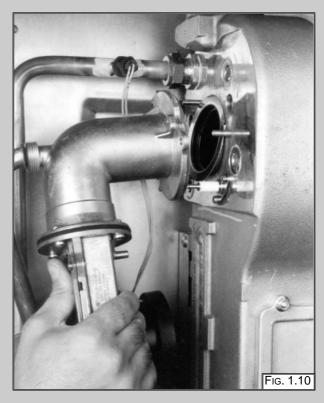
Removing the fan

- Loosen nut "E" (Fig. 1.7);
 Pull off the hose "F" and disconnect the electrical connector "G" (Fig. 1.8);
- 3. Remove the nuts "H" (Fig. 1.9);4. Pull the fan away from the exchanger (Fig. 1.10).





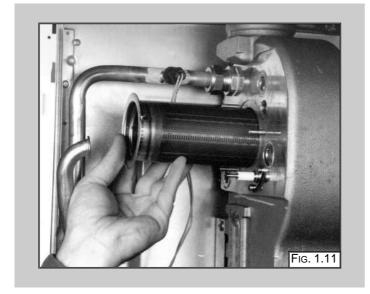


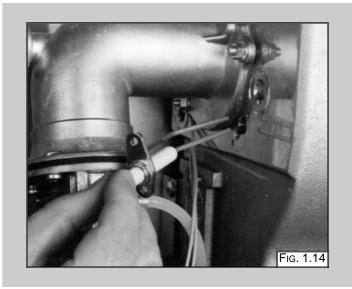


Removing the burner

With the fan removed (see previous section);

1. Slide the burner from its housing (Fig. 1.11).



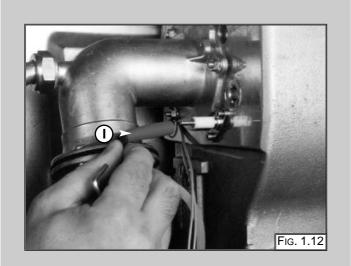


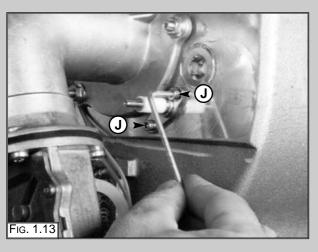
Removing the combustion chamber inspection panel

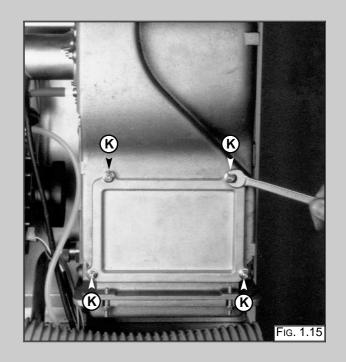
- 1. Remove the four nuts "K" (Fig. 1.15);
- 2. Remove the inspection panel (Fig. 1.16).

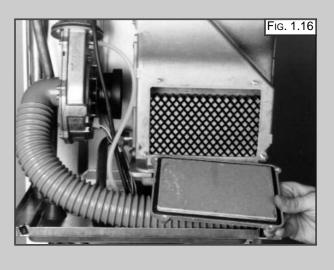
Removing the electrodes

- 1. Pull off the ignition cable "I" (Fig. 1.12);
- 2. Remove the two allen bolts "J" (Fig. 1.13);
- 3. Extract the electodes (Fig. 1.14).



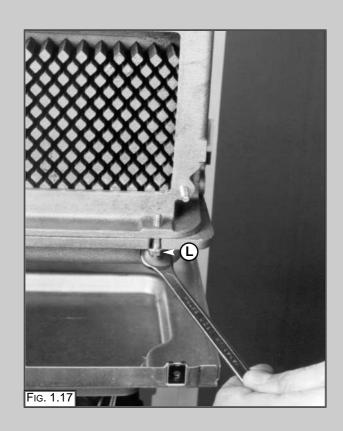




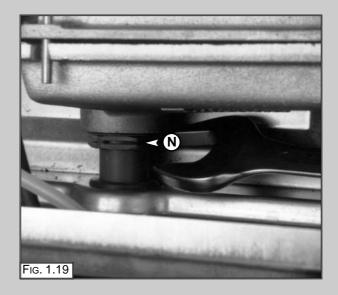


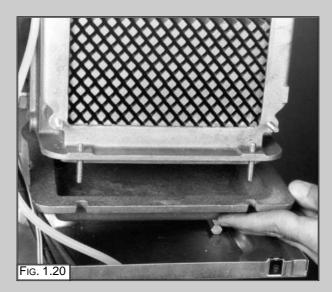
Removing the condensate collector

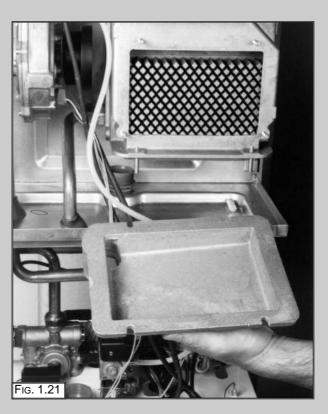
- 1. Remove the nuts "L" from each side of front of the collector (Fig. 1.17);
- 2. Remove the nuts "M" from each side of rear of the collector (Fig. 1.18);
- 3. Release the condesate trap union "N" (Fig. 1.19);
- Separate the collector from the combustion chamber(Fig. 1.20);
- 5. Remove the condensate collector (Fig. 1.21).











Removing the condensate trap

- 1. Loosen the union "O" (Fig. 1.22);
- 2. Remove the condensate trap (Fig. 1.23).

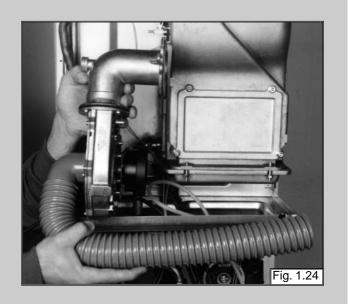




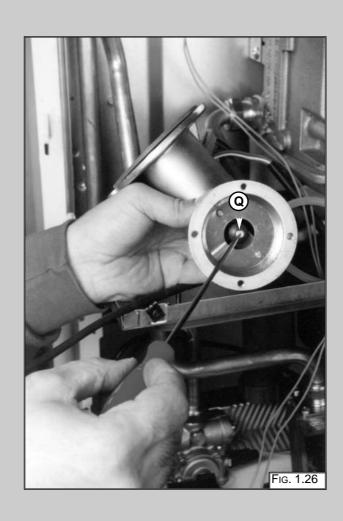
Removing the injector

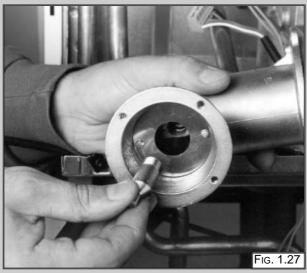
See the section on removing the fan before carring out this procedure

- Disconnect all connections from the fan and remove (Fig. 124);
- 2. Remove the four screws "P" (Fig. 125);
- **3.** Unscrew the injector "Q" using a suitable screwdriver (Fig. 126);
- 4. Remove the injector (Fig. 127).





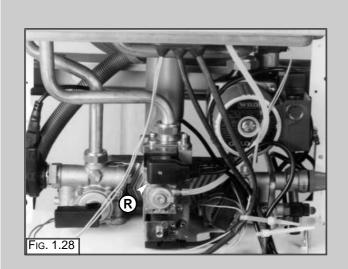


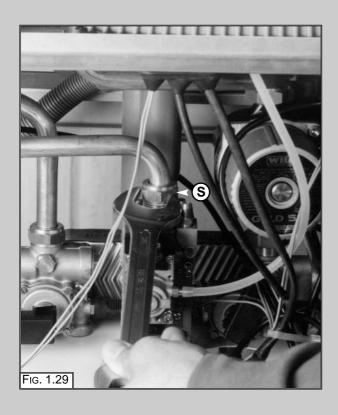


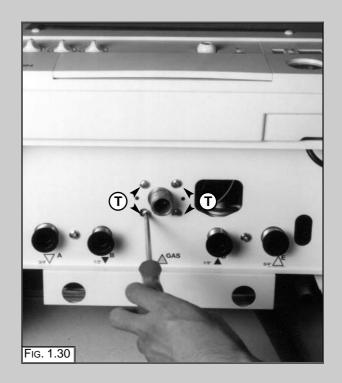
1.4 ACCESS TO THE GAS VALVE

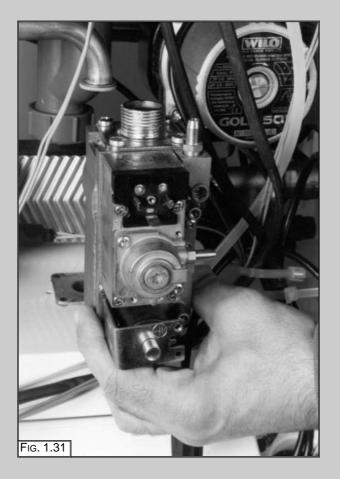
Removing the gas valve

- 1. Disconnect the electrical connection "R" from the gas valve (Fig. 128);
- 2. Release the top nut "S" (Fig. 1.29);3. Remove the screws "T" from the bottom of the gas valve pipe (Fig. 1.30);
- 4. Remove the gas valve (Fig. 1.31).







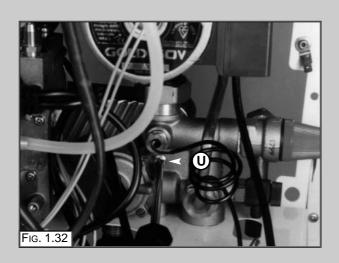


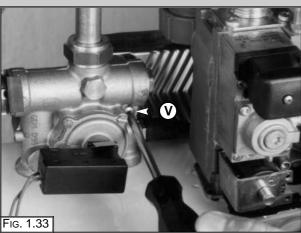
1.5 Access to the Water Circuit

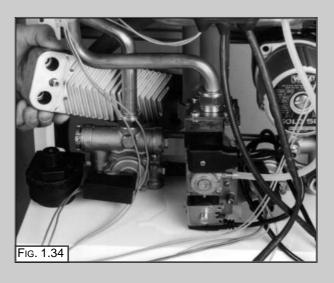
<u>Important!</u> Before any component is removed, the boiler must be drained of all water.

Removing the D.H.W. (secondary) exchanger

- 1. Remove the screw "U" (Fig. 1.32);
- 2. Remove the screw "V" (Fig. 1.33);
- **3.** Push the exchanger towards the rear of the boiler, lift upwards and remove from the front of the boiler (Fig. 1.34);
- **4.** Before replacing the exchanger ensure that the O-rings are in good condition and replace if necessary.



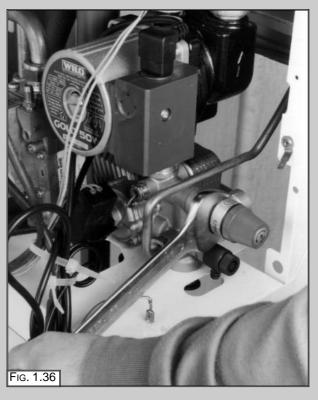




Removing the safety valve

- 1. Loosen union "W" (Fig. 1.35);
- 2. Unscrew and remove the valve (Fig. 1.36).

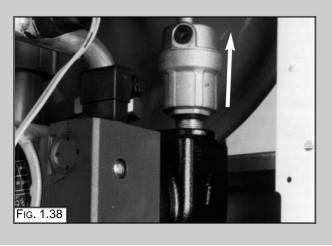




Removing the automatic air vent

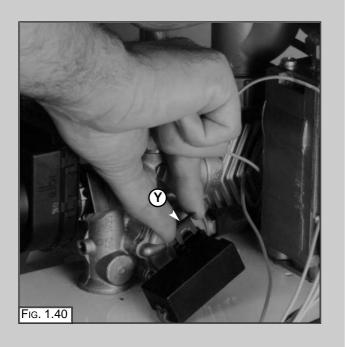
- 1. Unscrew valve "X" (Fig. 1.37);
- 2. Remove (Fig. 1.38).





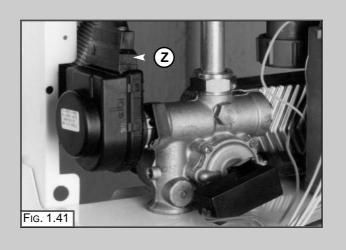
Removing the main circuit flow switch

- 1. Release the retaining clip "Y" (Fig. 1.40);
- 2. Remove the main circuit flow switch.



Removing the diverter valve actuator

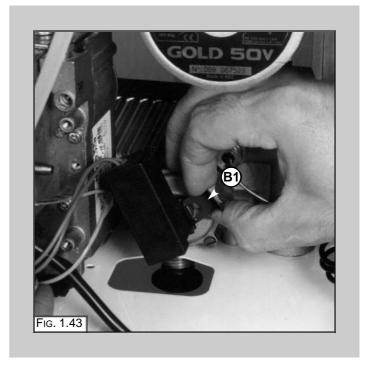
- 1. Unplug the electrical connector "Z" (Fig. 1.41);
- 2. Release the retaining clip "A1" and remove the diverter valve actuator (Fig. 1.42).





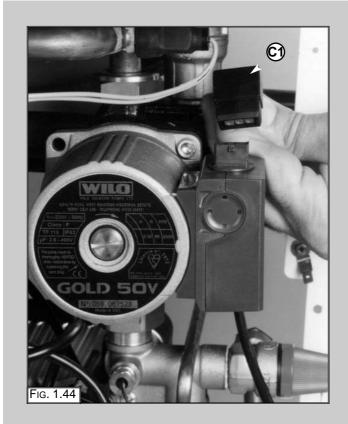
Removing the D.H.W. flow switch

- 1. Release the retaining clip "B1" (Fig. 1.43);
- 2. Remove the D.H.W. flow switch.



Removing the pump

- 1. Unplug the electrical connection "C1" (Fig. 1.44);
- Release the nut "D1" (Fig. 1.45);
 Release the nut "E1" (Fig. 1.46);
 Remove the pump (Fig. 1.47).









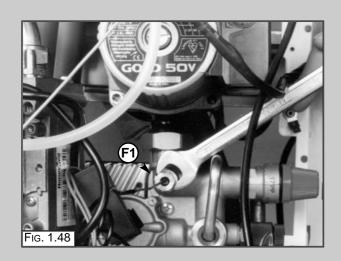
Removing the pressure gauge

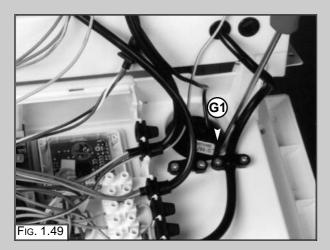
- 1. Release coupling "F1" (Fig. 1.48);
- 2. Ease the pressure gauge "G1" through the control panel from the rear (Fig. 1.49);
- 3. Remove the pressure gauge. (Fig 1.50).

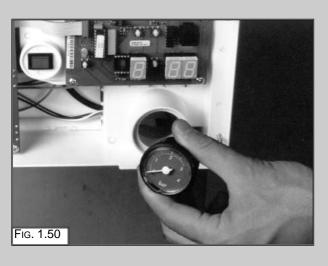
Removing the expansion vessel

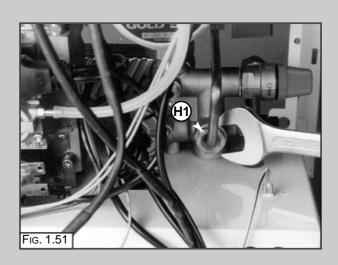
See the section on removing the condesate trap before carrying out this procedure

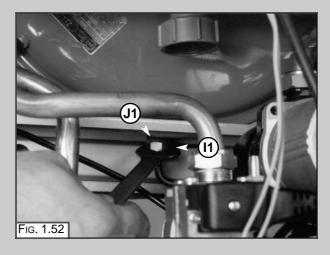
- 1. Loosen nut "H1" (Fig. 1.51);
- 2. Loosen nut "I1" and remove backnut "J1" (Fig. 1.52);
- 3. Remove the expansion vessel (Fig. 1.53).

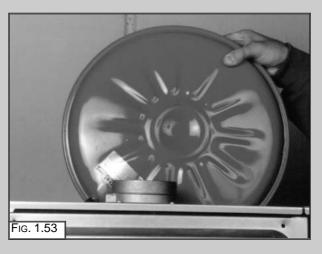






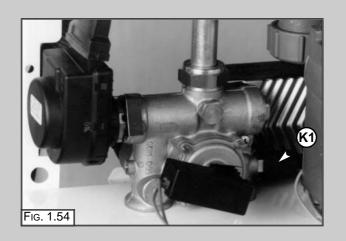


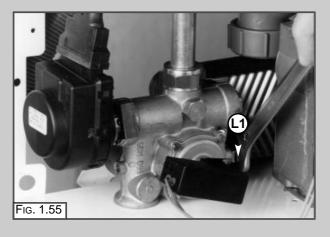




Removing the D.H.W. temperature probe (N.T.C.) (MFFI only)

- Remove the electrical connector "K1" by pulling off (Fig. 1.54);
- **2.** Unscrew and remove the D.H.W. temperature probe "L1" (Fig. 1.55).

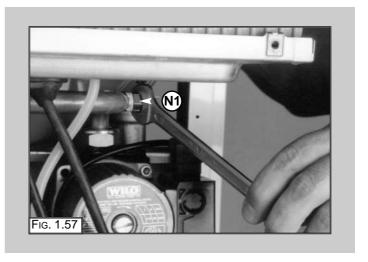




Removing the C.H. flow temperature probe (N.T.C.)

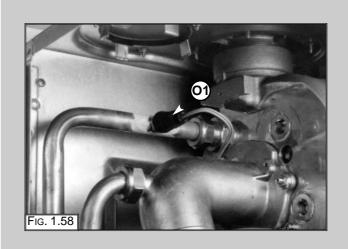
- Remove the electrical connector "M1" by pulling off (Fig. 1.56);
- 2. Unscrew and remove the C.H.flow temperature probe "N1" (Fig. 1.57).

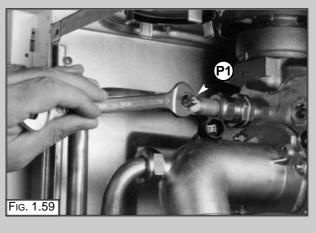




Removing the C.H. return temperature probe (N.T.C.)

- 1. Remove the electrical connector "O1" by pulling off (Fig. 1.58);
- **2.** Unscrew and remove the C.H. return temperature probe "P1" (Fig. 1.59).

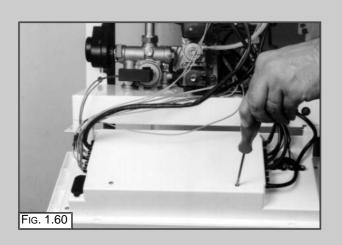


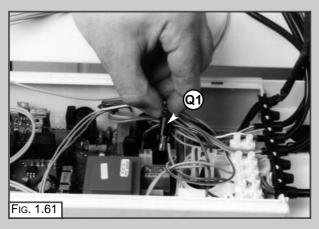


1.6 Access to the Control System

Checking the fuses

- 1. Remove the inspection cover on the reverse of the control panel (Fig. 1.60);
- **2.** Remove the fuses by pushing and rotating fuse holders "Q1" (Fig. 1.61).

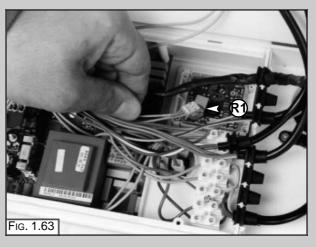


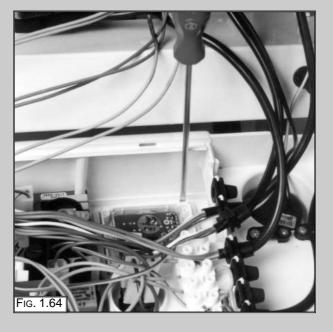


Removing the time clock

- 1. Remove the inspection cover on the reverse of the control panel (Fig. 1.60);
- 2. Lower the time clock door (Fig. 1.62);
- **3.** Unplug the electrical connection "R1" from the time clock (Fig. 1.63);
- **4.** Gently squeeze each end of the time clock and push through the control panel (Fig. 1.64).

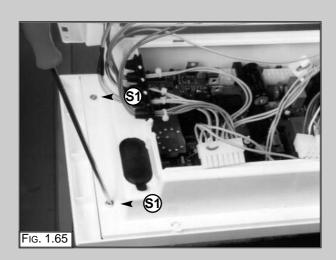


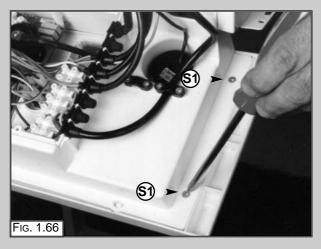


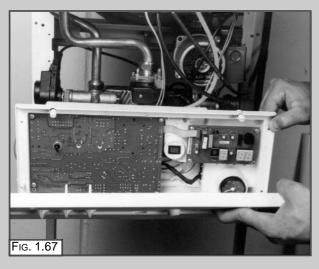


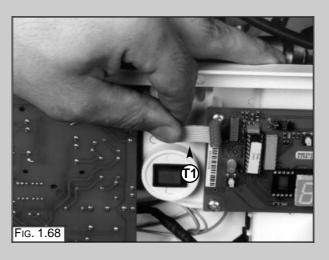
Removing the P.C.B.s

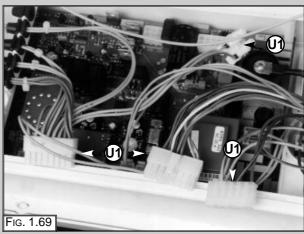
- 1. Remove the inspection cover on the reverse of the control panel (Fig. 1.60);
- 2. Remove the screws "S1" (Fig. 1.65 & Fig. 1.66);
- 3. Remove the facia panel (Fig. 1.67);
- 5. Disconnect the connection cable "T1" (Fig. 1.68);
- **6.** Unplug the electrical connectors "U1" from the main P.C.B. (Fig. 1.69);
- 7. Remove the main P.C.B. mounting screws "V1' (four in total) (Fig. 1.70);
- 8. Remove the main P.C.B. (Fig. 1.71);
- **9.** Remove the display P.C.B. mounting screws "W1' (Fig. 1.72);
- 10. Remove the display P.C.B. (Fig. 1.73);
- 11. Replace either P.C.B. in reverse order.

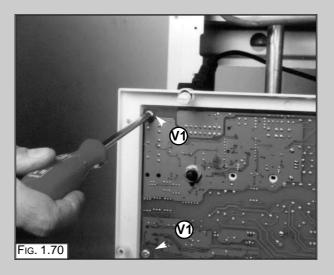


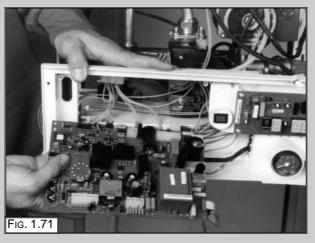


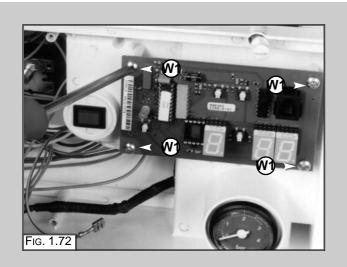


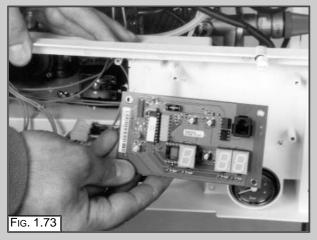








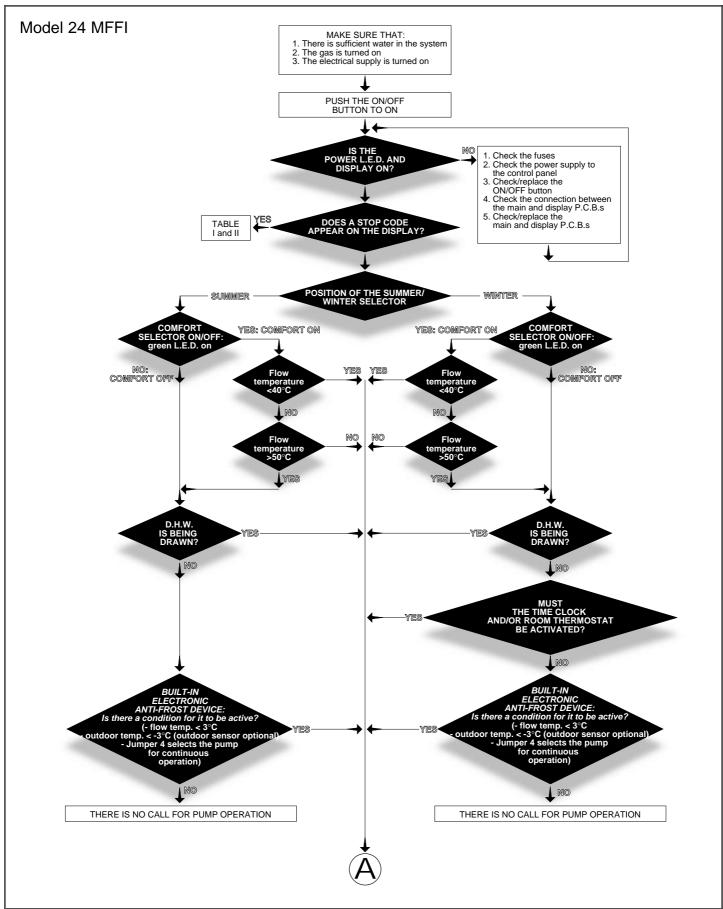


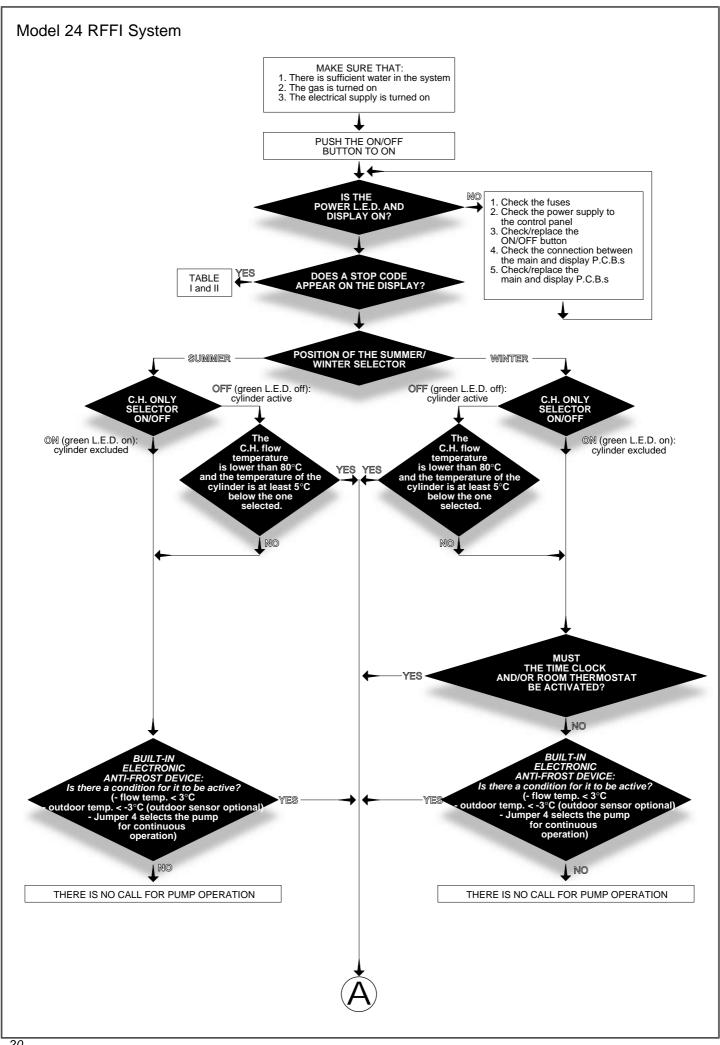


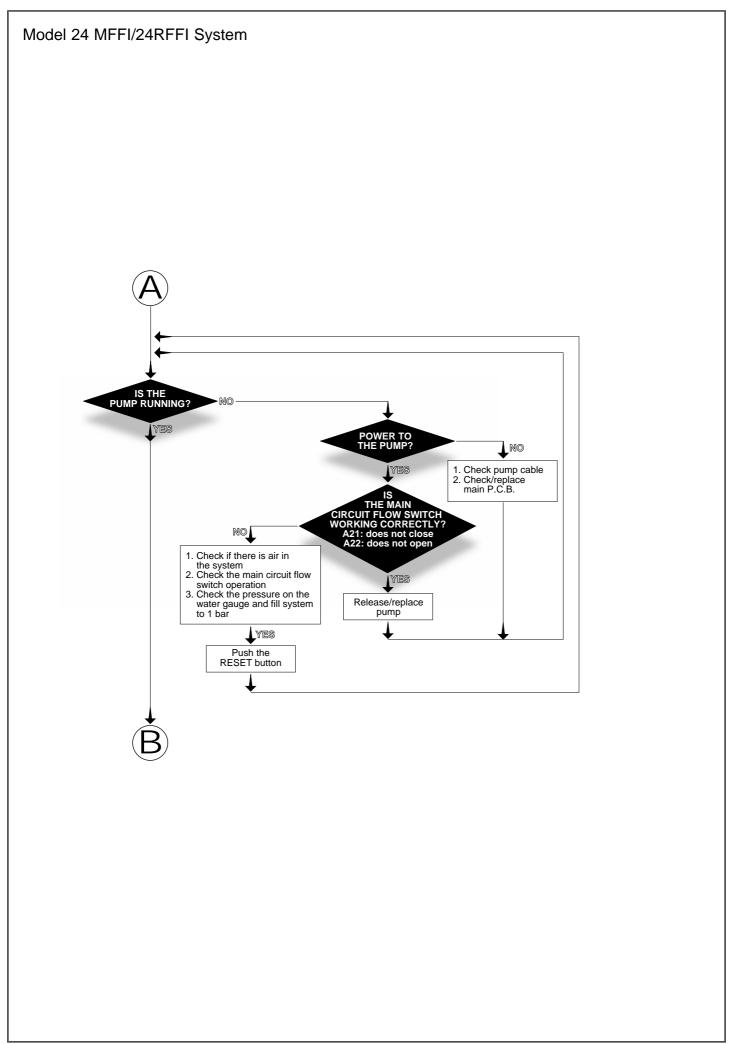
2. FAULT FINDING

2.1 FAULT FINDING GUIDE (FLOW-CHARTS)

It is possible to detect and correct any defect by using the standard fault finding diagrams described in this chapter.







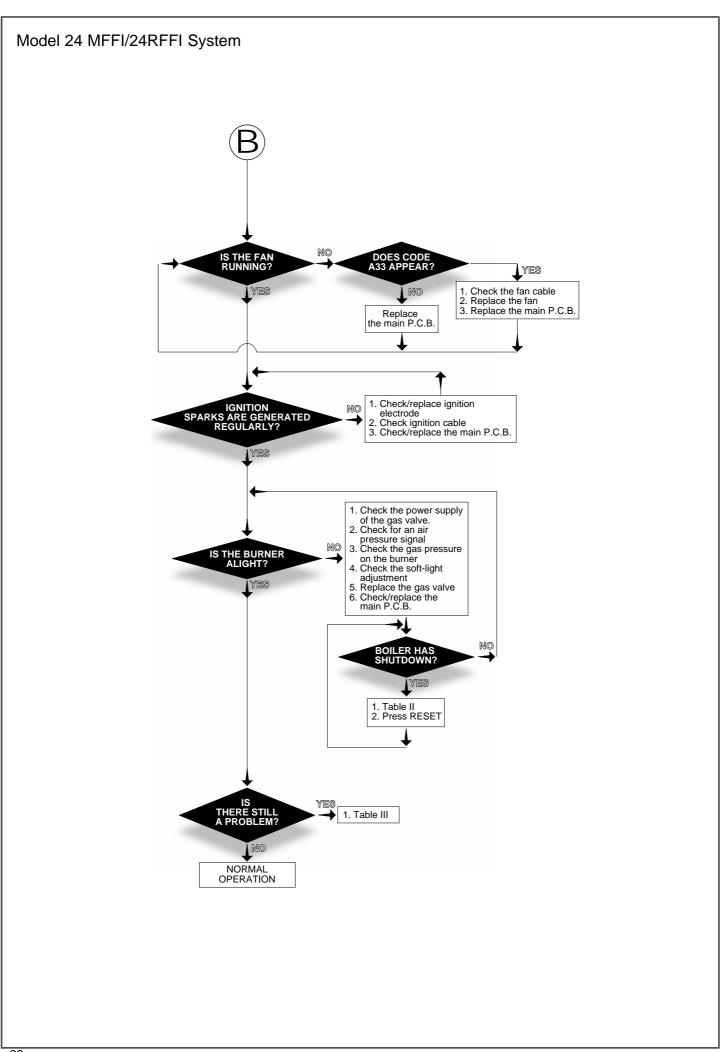


TABLE I				
DISPLAY	Cause			
A01	Too many attempts to ignite on starting up			
R02	After three attempts at ignition, no increase in ΔT was detected			
R03	The heating flow temperature exceeds 100°C during operation			
A07	Too many failures to flame in one period during operation			
A19	The flame was detected after the gas valve had closed			
A20	The flame was detected before the gas valve opened			
A21	The flow switch does not close			
A22	The flow switch does not open			
A33	Problem with the fan			
A99	Problem with the electronic monitoring			

Table II			
DISPLAY	Cause		
E03	Flow temperature over 100°C while boiler is not in operation		
	(stand-by)		
E56	Heating flow temperature probe in open circuit		
ЕЬЬ	Heating flow temperature probe		
E04	Domestic hot water temperature probe in open circuit		
E05	Domestic hot water temperature probe in short circuit		
E08	Under floor heating temperature probe in open circuit		
E20	Flame detected with gas valve closed		
E21	Error in the electrical connection (live and neutral crossed)		
E55	Problem with the 50Hz power supply		
E23	Flame detection electrode short-circuited		
E64	Heating return temperature probe in open circuit		
E74	Heating return temperature probe in short circuit		
E99	Problem within the electronic system		

Table III				
FAULTS 1. Drawing D.H.W: Radiators heat up in summer mode	Possible Causes - faulty 3-way valve			
2. Drawing D.H.W: Insufficient hot water temperature	- check C.H./D.H.W. temperature probes - check gas pressures - check water flow rate - check secondary heat exchanger			
3. Drawing D.H.W: Noisy operation	- primary heat exchanger faulty or lime-scale deposits - low heating system water pressure - check gas pressures - check C.H./D.H.W. temperature probes			
Decrease/increase heating circuit pressure	- check for leaks on the heating circuit - faulty filling-loop - faulty secondary heat exchanger - expansion vessel faulty			
5. When cold water tap turned off, the boiler ignites	- drop in pressure in the water mains, with consequent water hammer			
6. Insufficient radiator temperature	- check C.H. temperature probe - check by-pass - check gas pressures			

3. ELECTRICAL DIAGRAMS

LEGEND:

A: JUMPER

When needed, the P.C.B. allows the different options to be selected by means of a wire link.

The boiler has the following basic arrangement:

- 1 OPEN
- 2 CLOSED (jumper)
- 3 OPEN
- 4 OPEN
- 5 OPEN
- 6 OPEN
- 7 CLOSED
- 8 OPEN (MFFI); CLOSED (SYSTEM)

Note: under absolutely no circumstances must jumpers 2, 7 and 8 be removed. The opening of such contacts will lead to boiler malfunction.

This is the factory configuration. It is recommended that this set-up not be changed, unless under the following particular circumstances:

JUMPER 3: if the contact is closed, the Secondary Output (flying clamp connected to connection C7; positions 1-9) controls a LPG valve (optional).

JUMPER 4: if the contact is closed, the continuous operation of the pump is selected. If the contact remains open, it has no effect and there is no change in the operation of the boiler.

JUMPER 5: if the contact is closed, the signal transmitted by the connection of the secondary output clasp (connected to C7; positions 1-9) relates to a secondary pump (optional). If the contact remains open, the output signal controls a zone valve (optional).

JUMPER 6: not used

JUMPER 7/8:

7	8	CONFIGURATION	
N.I.	N.I.	Central heating only	
I.	N.I.	MFFI	
N.I.	I.	Not used	
I.	I.	RFFI System	

I = inserted (contact closed)N.I = not inserted (contact open)

Note: it is essential that the operations involving setting of the jumpers be carried out only with the device turned off.

- **B**: Control microprocessor
- C: Flame detection jumper (under no circumstances should this jumper be moved from the 1-2 position)
- D: Anti-cycling device (RA)
- E: Maximum heating output regulation (PR)
- F: Soft-light regulation (RLA)
- G: Operating mode selector knob
- H: Heating temperature adjustment
- I: Domestic hot water temperature adjustment
- J: Remote control module
- K: Main microprocessor
- L: Relay
- M: Fuses (2 x 0.54 A SLOW)
- N: Transformer (PRI: 230V-50Hz; SEK: 10V-0,8VA; SEK:10V-3,5VA; SEK:10V-3,5VA; SEK:10V-3,5VA;
- O: Fuses (2 x 3.15 A SLOW)
- P: Earth
- Q: Spark generator
- R: Connection to the main P.C.B.
- S: Comfort light
- T: Programming keys
- U: Comfort key
- V: Alpha-numeric display
- X: Set and reset key
- W: Connection to PC

C1 = FAN

- 1: "Hall" sensor power supply 12V (red)
- 2: "Hall" sensor ground (blue)
- 3: Not used
- 4: Start of coil (black)
- 5: "Hall" sensor input (white)
- 6: End of coil (brown)

C2 = POWER SUPPLY

- 1: Earth (yellow/green)
- 2: Earth (yellow/green)
- 3: Not connected
- 4: Neutral (blue)
- 5: Not connected
- 6: Live (brown)

C3 = CONNECTION TO ROOMSTAT

- 1: Input 1
- 2: Input 2

C4 = TIMER

- 1: 3 V output
- 2: Timer ground
- 3: Timer output
- 4: Not connected

C5 = REMOTE CONTROL (Bus+/Bus-)

- 1: Input/output-1
- 2: Input/output-2

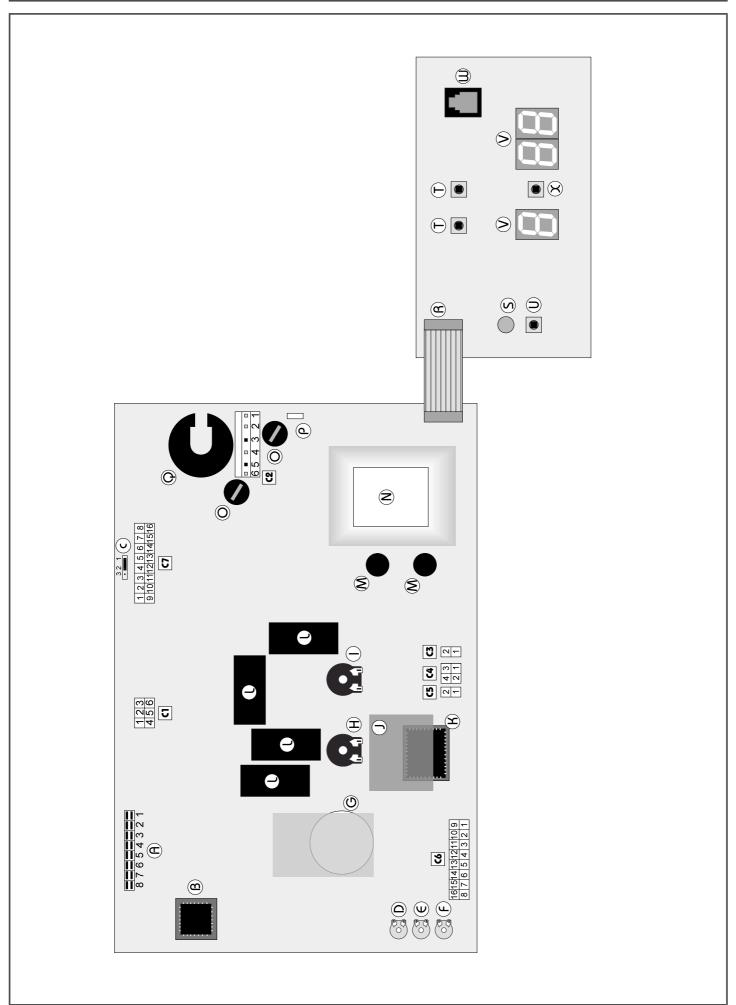
C6 = SENSOR CONNECTOR

- 1: Domestic hot water flow switch (grey)
- 2: Main circuit flow switch (grey)
- 3: Under floor heating thermostat (grey)
- 4: Heating flow sensor (grey)
- 5: Heating return sensor (grey)
- 6: Domestic hot water sensor (grey)
- 7: Not used: jumper
- 8: Outdoor sensor (grey)
- 9: Domestic hot water flow switch (grey)
- 10: Main circuit flow switch (grey)
- 11: Under floor heating thermostat (grey)
- 12: Flow sensor (grey)
- 13: Heating sensor (grey)
- 14: Domestic hot water sensor (grey)
- 15: Not used: under floor heating
- 16: Outdoor sensor (grey)

C7 = EQUIPMENT CONNECTIONS

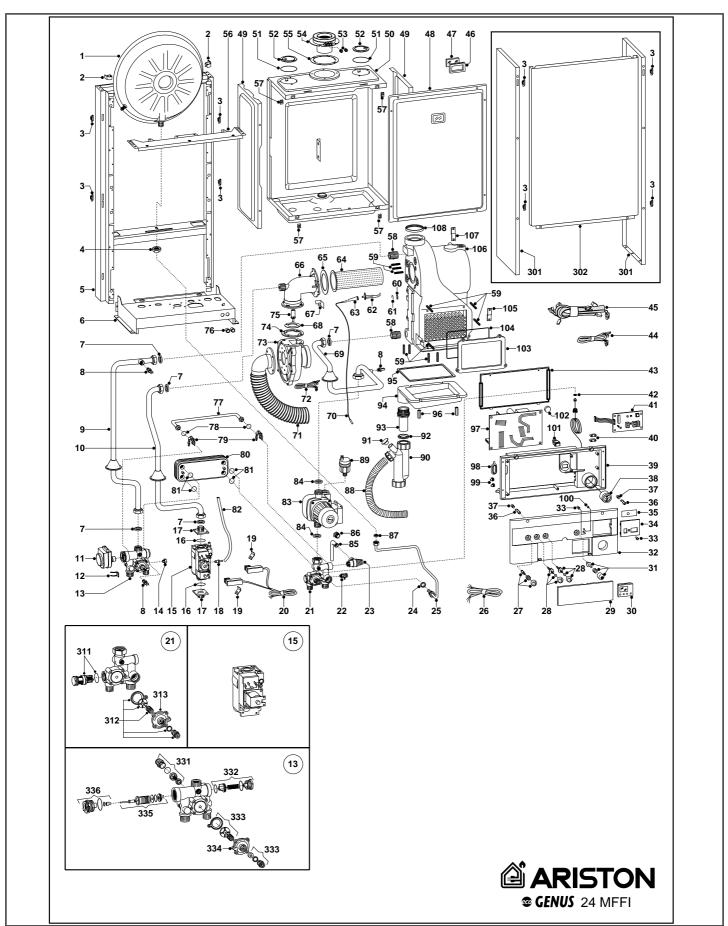
- 1: Secondary output (optional)
- 2: Gas valve (white)
- 3: 3-way valve neutral (white)
- 4: Pump (white)
- 5: Ionisation (black)
- 6: Not connected
- 7: Ground
- 8: Pump earth (yellow/green)
- 9: Secondary output (optional)
- 10: Gas valve (brown)
- 11: 3-way valve (domestic hot water) (brown)
- 12: 3-way valve (heating) (brown)
- 13: Pump (brown)
- 14: Not connected
- 15: Earth
- 16: Gas valve earth (yellow/green)

ecoGENUS 24 MFFI - ecoGENUS 24 RFFI



4. SHORT SPARE PARTS LIST

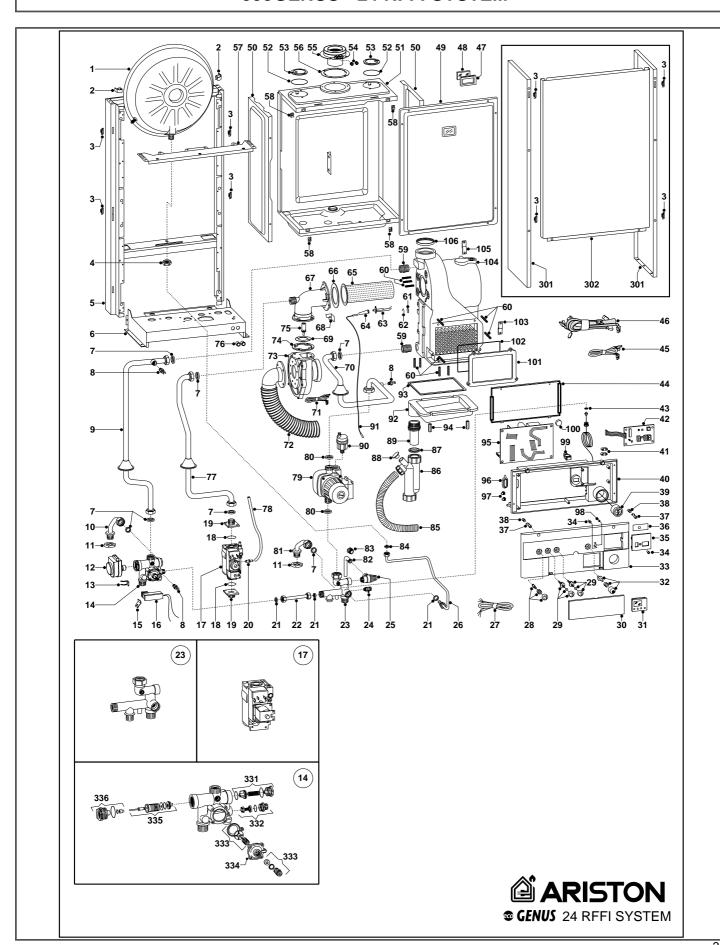
ecoGENUS - 24 MFFI



ecoGENUS - 24 MFFI

Key no.	G.C. part no.	Description	ARISTON Part No.
1	E25 417	Expansion vessel	573294
7	164 225	Gasket 3/4"	573520
8	164 338	Temperature probe (C.H.W.)	569236
11	E25 427	Motor (3-way valve)	997147
12	E25 429	Fixing clip (motor)	997077
13		Flow group	998127
15		Gas valve	571438
20		Micro switch set (main flow & D.H.W.)	998802
21		Return group	998144
22	378 814	Manual vent cock	573727
23	E26 378	Safety valve 1/2" 3 bar)	573172
24	164 229	Gasket 1/2"	573528
30	E26 819	Time clock	997207
38	E25 437		571649
	E23 437	Pressure gauge	
41	404.004	P.C.B. (display)	998765
42	164 261	Gasket 1/4"	569390
62		Electrode (ignition/detection)	998672
64		Burner	998668
70		Electrode cable (resistive)	998459
72		Fan cable & sensor	998889
73		Fan	998888
75		Injector (G20)	998651
78		O-ring gasket	998077
80	E26 657	Secondary exchanger (p-type 27kW)	998894
81	E26 658	O-ring (secondary exchanger)	997206
83	E25 518	Pump	997151
84	164 230	Gasket 1"	569387
87	164 282		573521
89		Gasket 3/8"	564264
	379 079	Auto air vent	
90		Condensate Trap	998791
91		Cap (trap filling)	998792
92		Gasket (airtight - condensate trap)	573768
97		P.C.B. (main)	998801
106		Main exchanger (aluminium)	998670
311	E25 581	D.H.W. actuator Kit	571444
312		Heating pressure switch kit	571441
313		Pressure cover	574248
331		Central heating by-pass kit	998490
332		D.H.W. pressure switch kit	571987
333		Heating pressure switch kit	571441
334		Pressure cover	574248
335	E24 077	3-way spring kit	571447
336		Heating actuator bush	998013
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ecoGENUS - 24 RFFI SYSTEM



ecoGENUS - 24 RFFI SYSTEM

Key no.	G.C. part no.	Description		RISTON Part No.
1	E25 417	Expansion vessel		573294
7	164 225	Gasket 3/4"		573520
8	164 338	Temperature probe (C.H.W.)		569236
12	E25 427	Motor (3- Way valve)		997147
13	E25 429	Fixing clip (motor)		997077
14		Flow group		998456
17		Gas valve		571438
21	164 229	Gasket 1/2"		573528
23		Return group		997828
24	378 814	Manual vent cock		573727
25	E26 378	Safety valve 1/2" 3 bar)		573172
31	E26 819	Time clock		997207
39	E25 437	Pressure gauge		571649
42		P.C.B. (display)		998765
43	164 261	Gasket 1/4"		569390
63		Electrode (ignition/detection)		998672
65		Burner		998668
71		Fan cable & sensor		998889
73		Fan		998888
75A		Injector (G20)		998651
75B		Injector (G30)		998783
79	E25 518	Pump		997151
80	164 230	Gasket 1"		569387
84	164 282	Gasket 3/8"		573521
86		Condensate Trap		998791
87		Gasket (airtight - condensate trap)		573768
88		Cap (trap filling)		998792
90	379 079	Auto air vent		564254
91		Electrode cable (resistive)		998459
95		P.C.B. (main)		998801
104		Main exchanger (aluminium)		998670
331		D.H.W. pressure switch kit		571987
332		Central heating by-pass kit		571443
333		Heating pressure switch kit		571441
334		Pressure cover		574248
335	E24 077	3-way spring kit		571447
336		Heating actuator bush		998013
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