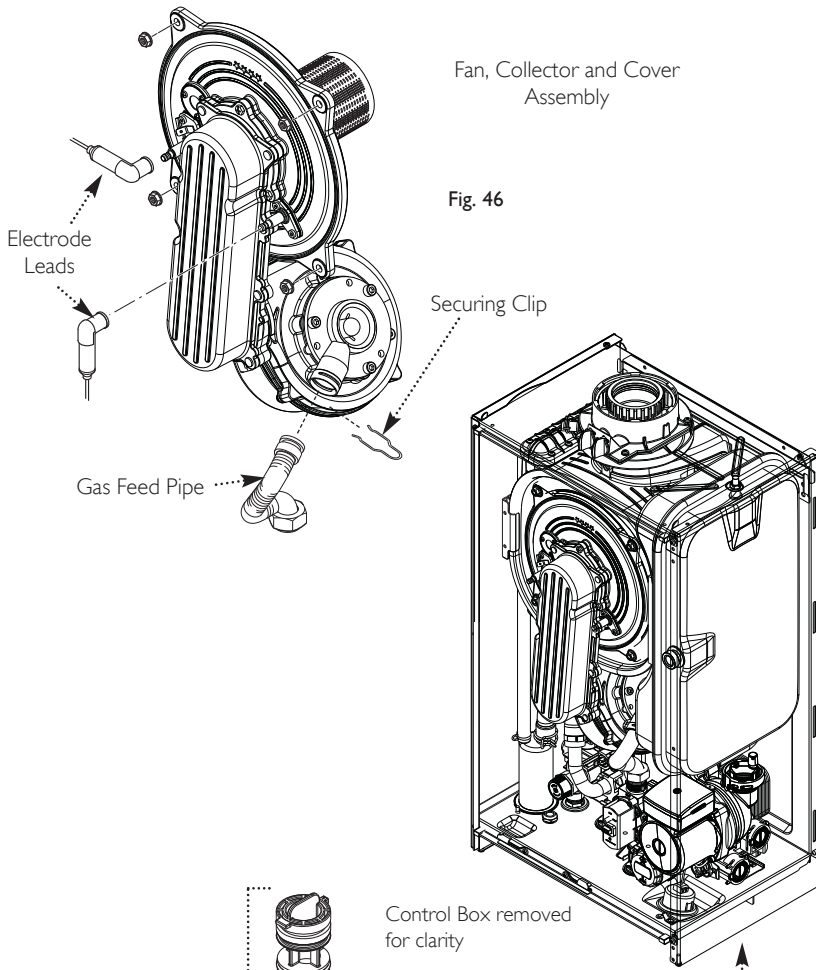
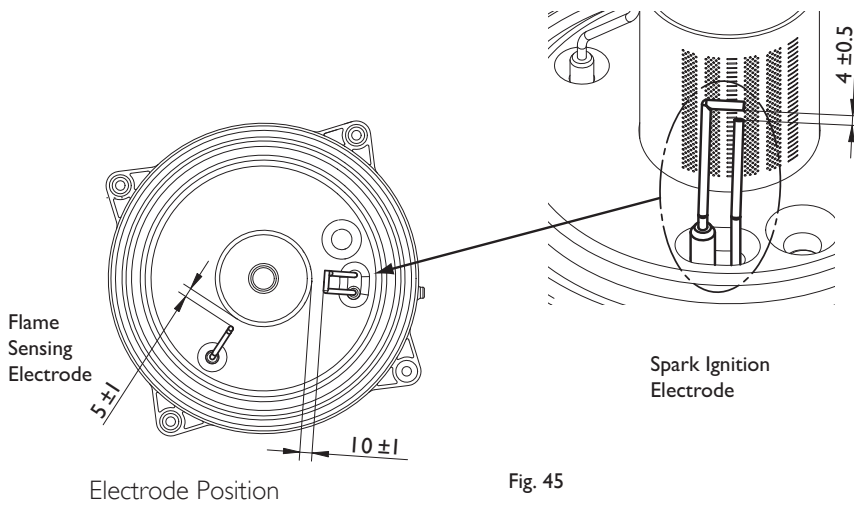


12.0 Servicing

12.2 Annual Servicing Inspection (Cont)



5. Remove the clip securing the gas feed pipe to the air/gas venturi. Disconnect the pipe. Do not break the joint between the pipe and gas valve unless necessary.

6. Disconnect the electrode leads, noting their position, and the fan electrical plugs (Fig. 46).

7. Undo the four nuts retaining the combustion box cover to the heat exchanger.

8. Carefully draw the fan, collector and cover assembly forward (Figs. 46).

9. Clean any debris from the heat exchanger and check that the gaps between the tubes are clear.

10. Inspect the burner, electrodes position and insulation, cleaning or replacing if necessary. Clean any dirt or dust from the air box.

11. Carefully examine all seals, insulation & gaskets, replacing as necessary. Look for any evidence of leaks or corrosion, and if found determine & rectify the cause.

12. Reassemble in reverse order, ensuring the front case panel is securely fitted.

DHW Filter (Fig. 48)

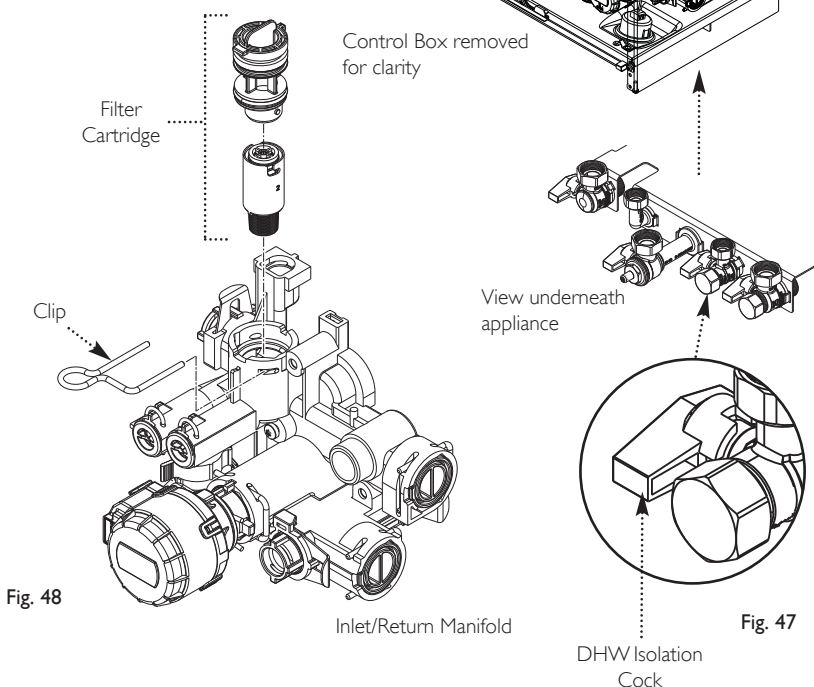
13. If the flow of domestic hot water is diminished, it may be necessary to clean the filter.

14. Turn the DHW isolation cock (Fig. 47) off and draw off from a hot tap.

15. Remove the retaining clip and extract the filter cartridge and rinse thoroughly in clean water. Reassemble and check the flow.

16. Recommission the boiler as described in Section 10.0.

17. Complete the relevant Service Interval Record section of the Benchmark Commissioning Checklist at the rear of this publication and then hand it back to the user.



13.0 Changing Components

IMPORTANT: When changing components ensure that both the gas and electrical supplies to the boiler are isolated before any work is started. When the component has been changed recommission the boiler as described in Section 10.0. Always examine any seals or gaskets, replacing where necessary. The Case Front Panel **MUST** seal effectively against the air box side panels.

See Section 12.1 "Annual Servicing" for removal of case panel, door etc.

13.1 Spark Ignition & Flame Sensing Electrodes (Fig. 49)

1. Disconnect the electrode leads, noting their positions.
2. Remove the retaining screws securing each of the electrodes to the combustion box cover and remove the electrodes.
3. Check the condition of the sealing gaskets and replace if necessary. Reassemble in reverse order.
4. After changing the Flame Sensing Electrode check the combustion - see Section 14.1.
5. When satisfactory combustion readings are not obtained ensure the electrode position is correct and perform the combustion check again.

13.2 Fan (Fig. 50)

1. Remove the clip securing the gas feed pipe to the air/gas venturi. Disconnect the pipe.
2. Undo the screws securing the air/gas collector to the cover (33) or extension piece (24/28) and disconnect the fan electrical plugs (Fig. 50).
3. Remove the collector and fan assembly, being careful to retain the gasket.
4. Undo the screws securing the fan to the collector. Retain the gasket.
5. Undo the screws securing the venturi to the fan (noting its position) and transfer to the new fan, replacing the seal if necessary.
6. Examine the gasket(s) and replace if necessary.
7. Reassemble in reverse order and perform the Calibration Function - see Section 14.2.

13.3 Air/Gas Venturi (Figs. 50 & 51)

1. Remove the clip securing the gas feed pipe to the venturi.
2. Undo the screws securing the collector to the cover (33) or extension piece (24/28) and disconnect the fan electrical plugs.
3. Remove the collector and fan assembly, being careful to retain the gasket.
4. Undo the screws securing the venturi to the fan (noting its position) and fit the new venturi, replacing the seal if necessary.
5. Examine the gasket and replace if necessary.
6. After changing the venturi check the combustion - see Section 14.1.

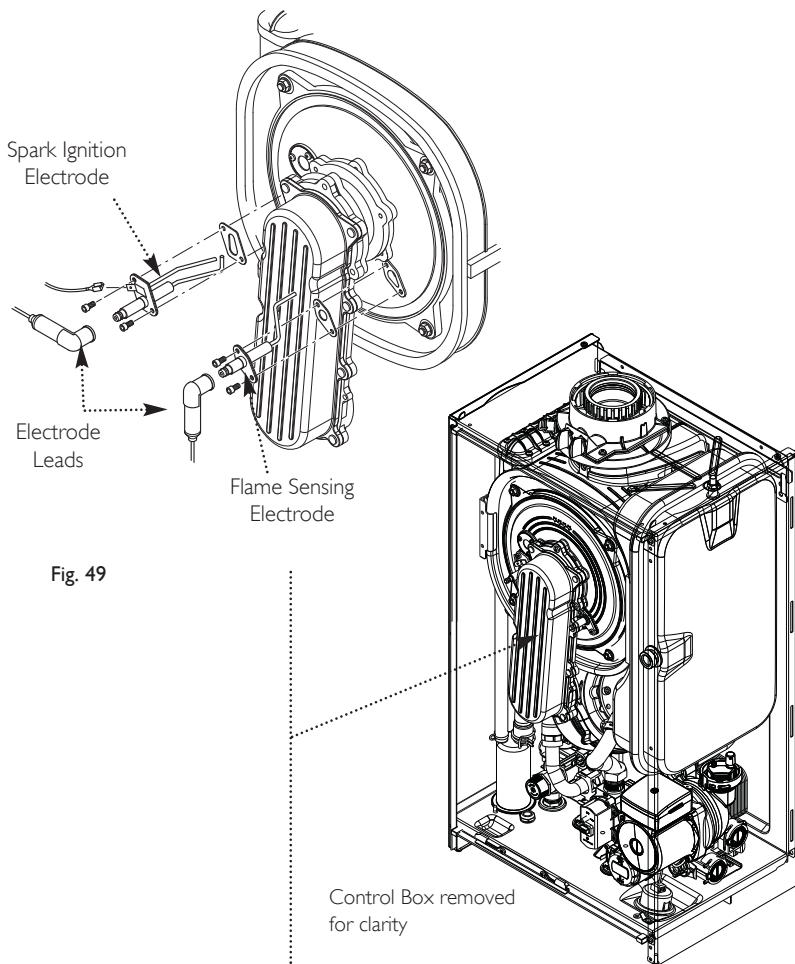


Fig. 49

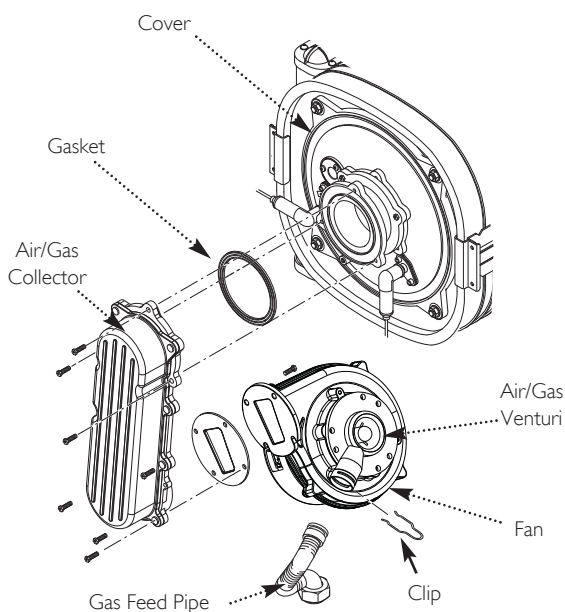


Fig. 50

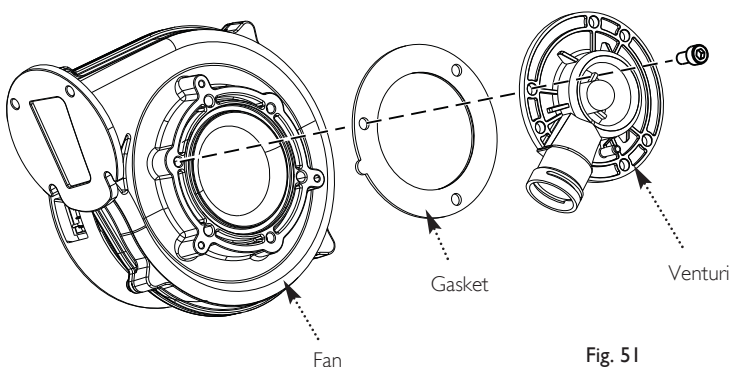


Fig. 51

13.0 Changing Components

13.4 Burner (Fig. 52)

1. Remove the clip securing the gas feed pipe to the air/gas venturi and disconnect the fan electrical plugs.
2. Undo the screws securing the air/gas collector to the cover (33) or extension piece (24/28). Remove this extension piece from the cover (on 24 and 28 models).
3. Withdraw the burner from the cover and replace with the new one.
4. Examine the gasket(s), replacing if necessary.
5. After changing the burner check the combustion - see Section 14.1.

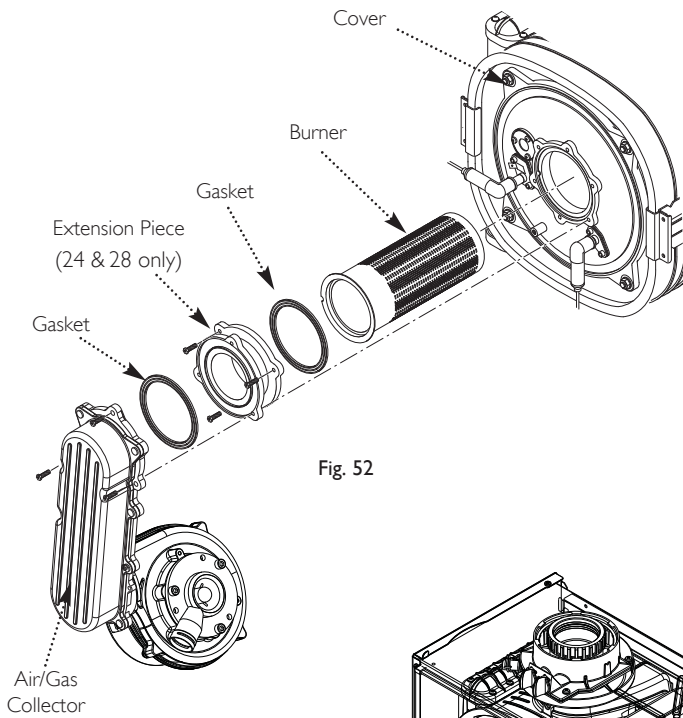


Fig. 52

13.5 Insulation (Fig. 53)

1. Remove the clip securing the gas feed pipe to the air/gas venturi and disconnect the fan electrical plugs.
2. Remove the electrodes as described in section 13.1.
3. Undo the nuts holding the cover to the heat exchanger. Draw the air/gas collector, fan and cover assembly away.
4. Remove the cover insulation piece.
5. Fit the new insulation carefully over the burner and align it with the slots for the electrodes.
6. If the rear insulation requires replacement, remove it and all debris from the heat exchanger. Also it may be necessary to separately remove the spring clip from the pin in the centre of the heat exchanger and the 'L' shaped clips embedded in the insulation.
7. Do not remove the shrink-wrapped coating from the replacement rear insulation. Keep the insulation vertical and press firmly into position.
8. Examine the cover seal and replace if necessary. Reassemble in reverse order.

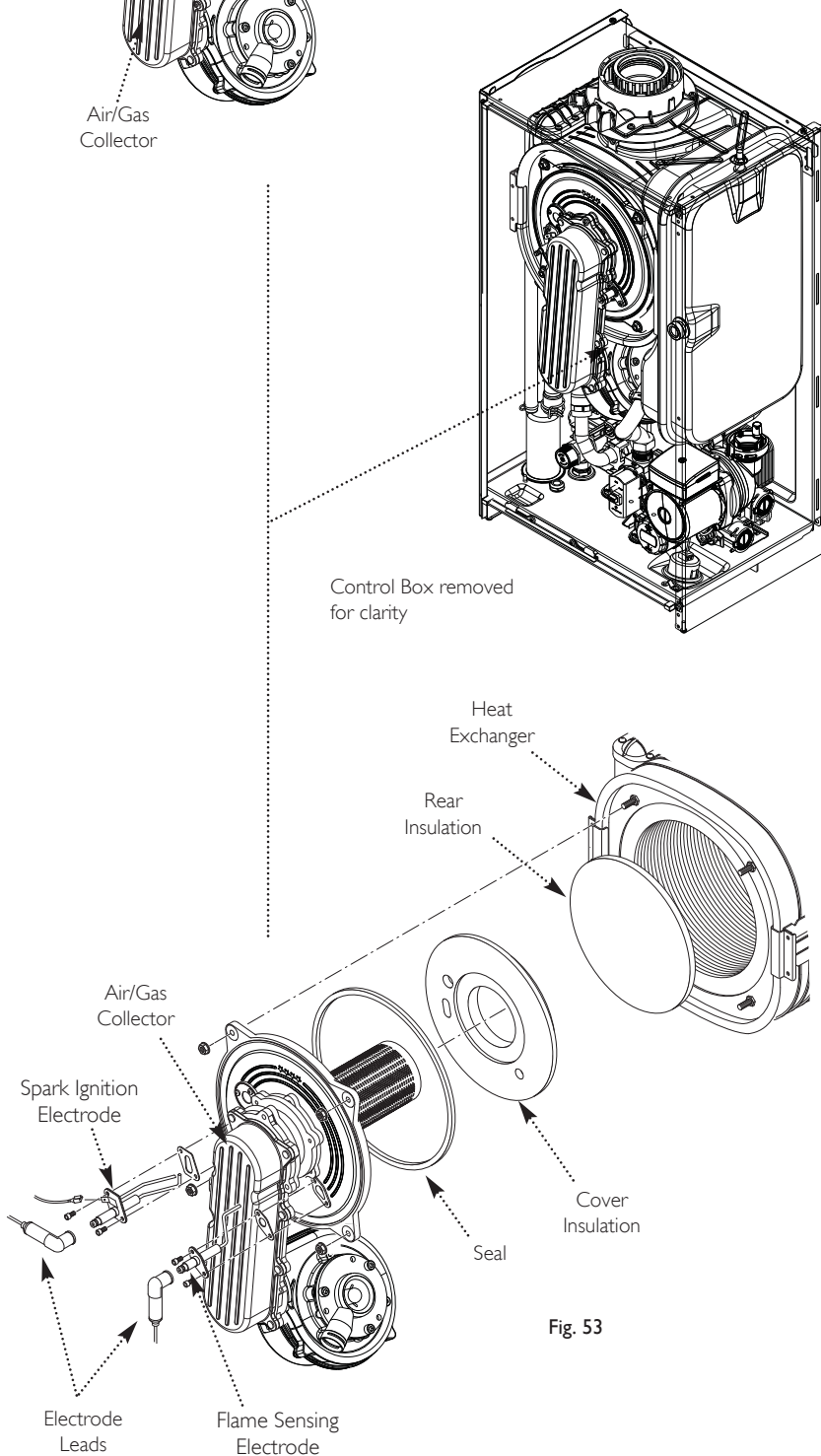


Fig. 53

13.0 Changing Components

13.6 Flue Sensor (Fig. 54)

1. For ease of access remove the Expansion Vessel as described in Section 13.2.2.
2. Ease the retaining tab on the sensor away and disconnect the electrical plug.
3. Turn the sensor 90° anticlockwise to remove - it is a bayonet connection.
4. Reassemble in reverse order.

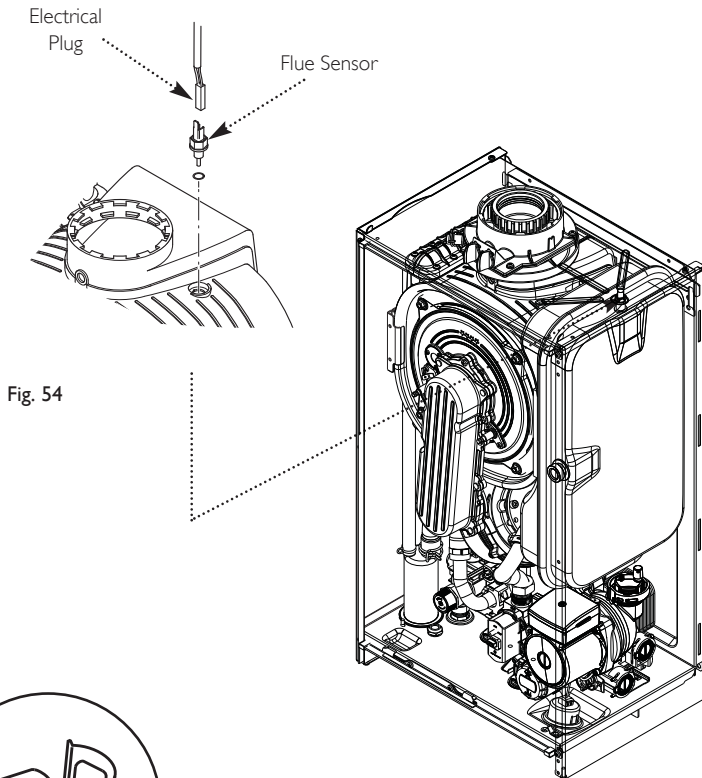


Fig. 54

Control Box removed for clarity

13.7 Heating Flow & Return Sensors (Fig. 55)

1. There is one sensor on the flow (red wires) and one sensor on the return (blue wires). **Note:** For access to the return sensor first remove the fan and air/gas collector (see 13.2).
2. After noting the position prise the sensor clip off the pipe and disconnect the plug.
3. Connect the plug to the new sensor and ease the clip onto the pipe as close to the heat exchanger as possible.

13.8 Safety Thermostat (Fig. 55)

1. Pull the plug off the safety thermostat.
2. Remove the screws securing the thermostat to the mounting plate on the flow pipe.
3. Reassemble in reverse order, ensuring that the plug is pushed fully on.

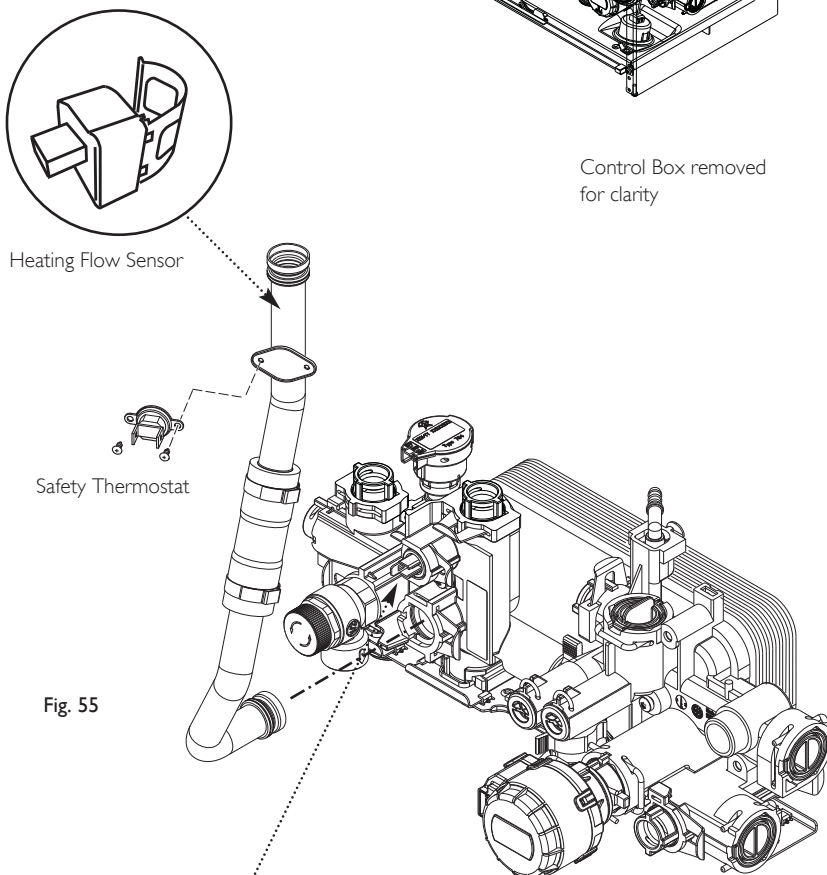


Fig. 55

13.9 DHW NTC Sensor (Fig. 56)

1. Turn off the mains cold water supply tap and draw off the residual domestic hot water.
2. Ease the retaining tab on the sensor away and disconnect the electrical plug.
3. Remove the retaining clip and withdraw the sensor from the hydraulic outlet assembly. Examine the 'O' ring, replacing if necessary.
4. Reassemble in reverse order. The plug will only fit one way.

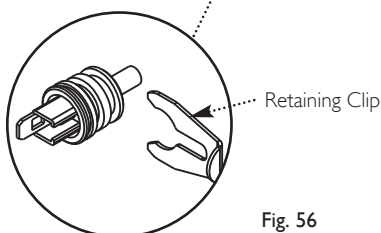


Fig. 56

DHW NTC Sensor

13.0 Changing Components

13.10 Pump - Head Only (Fig. 57)

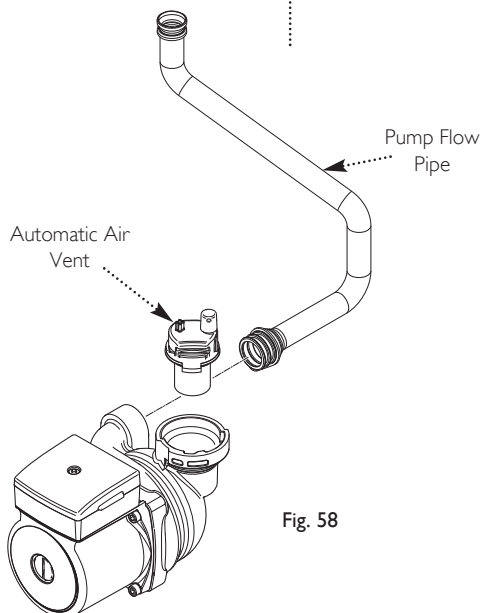
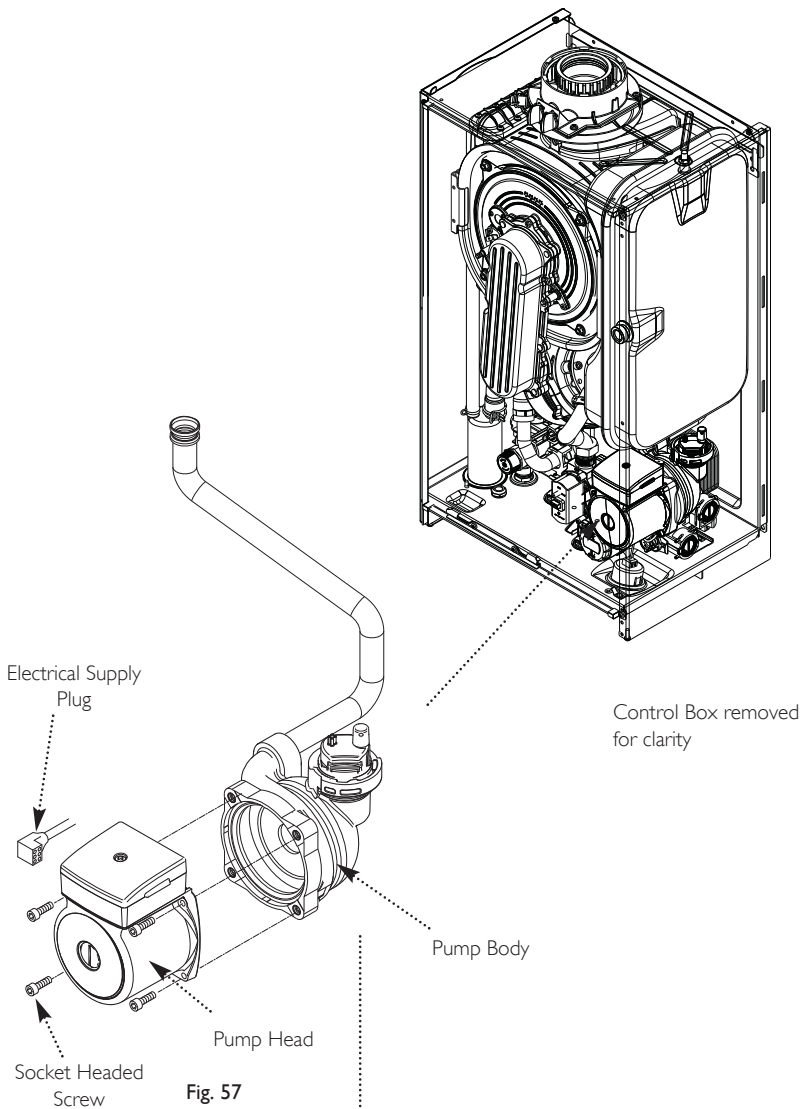
1. Disconnect the electrical supply plug from the pump.
2. Close the flow and return isolation taps and drain the boiler primary circuit. For ease of access remove the diverter valve motor (13.19).
3. Remove the socket head screws securing the pump head to the body and draw the head away.
4. Reassemble in reverse order.

13.11 Pump - Complete (Fig. 58)

1. Disconnect the electrical supply plug from the pump.
2. Close the flow and return isolation taps and drain the boiler primary circuit. For ease of access remove the heating pressure gauge (13.14) & diverter valve motor (13.19).
3. Undo the three screws securing the body to the inlet assembly and pump flow pipe. Draw the complete pump forwards.
4. Remove the automatic air vent and transfer to the new pump body.
5. Examine the 'O' ring seals, replacing if necessary and reassemble in reverse order.

13.12 Automatic Air Vent (Fig. 58)

1. See Section 13.22 to remove the expansion vessel. Close the flow and return isolation taps and drain the primary circuit.
2. The automatic air vent is a bayonet fitting. Remove by twisting anticlockwise.
3. Fit the new automatic air vent, ensuring the 'O' ring is fitted and the cap is open. Reassemble in reverse order.



13.0 Changing Components

13.13 Safety Pressure Relief Valve (Fig. 59)

1. Close the flow and return isolation taps and drain the primary circuit.
2. For access remove the screws securing the condensate trap, and pull off the pipe from the heat exchanger. Ease the trap to one side.
3. Disconnect the discharge pipe from the pressure relief valve and remove the sealing grommet.
4. Pull off the clip retaining the valve and withdraw it from the outlet assembly.
5. Fit the new valve and 'O' ring seal and reconnect the discharge pipe. Ensure the grommet is in place to maintain the integrity of the case seal. Refit the condensate trap.

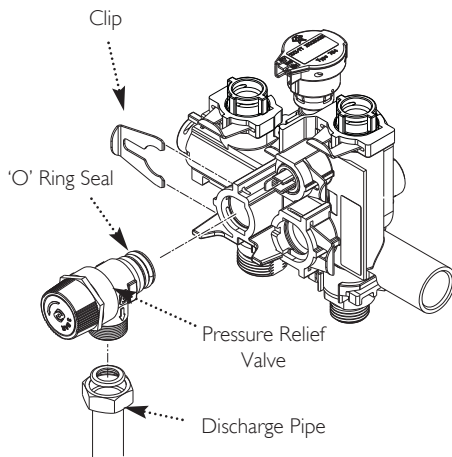
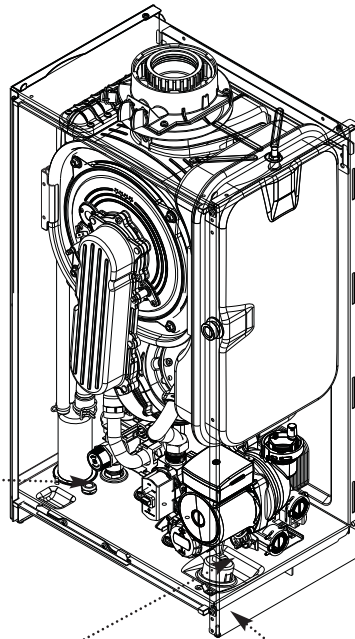


Fig. 59



Control Box removed for clarity

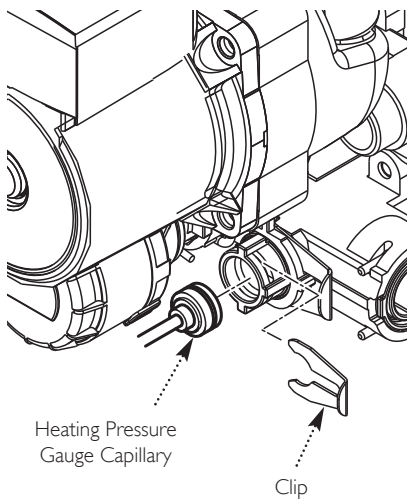
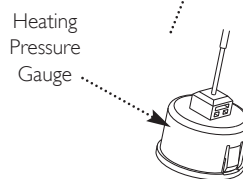


Fig. 60



Heating Pressure Gauge

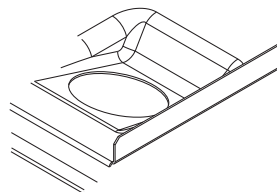


Fig. 61

13.14 Heating Pressure Gauge (Figs. 60 & 61)

1. Close the flow and return isolation taps and drain the primary circuit.
2. Remove the gauge from the boiler lower panel.
3. Remove the clip securing the pressure gauge capillary.
4. Fit the new gauge, ensuring that the capillary is routed to prevent any sharp bends. Reassemble in reverse order and ensure the gauge is firmly in position to maintain the integrity of the case seal.

13.0 Changing Components

13.15 Plate Heat Exchanger (Fig. 62)

1. Close the flow & return isolation taps and the cold mains inlet. Drain the primary circuit and draw off any residual DHW.

2. Refer to Annual Servicing Section 12.2 paragraphs 5 to 8 and remove the fan etc.

3. Undo the screws securing the plate heat exchanger to the hydraulic assembly.

4. Withdraw the plate heat exchanger upwards and to the left to remove.

Seals

5. There are four rubber seals between the hydraulic assembly and heat exchanger which may need replacement.

6. Ease the seals out of the hydraulic assembly. Replace carefully, ensuring that the seal is inserted parallel and pushed fully in.

7. When fitting the new heat exchanger note that the right hand location stud is offset towards the centre (Fig. 62).

8. Reassemble in reverse order.

13.16 Hydraulic Pressure Sensor (Fig. 63)

1. Close the flow and return isolation taps and drain the primary circuit. Remove the fan and collector assembly.

2. Remove the plug from the sensor and pull the retaining clip forwards. The clip is captive and does not need to be fully removed.

3. Reassemble in reverse order.

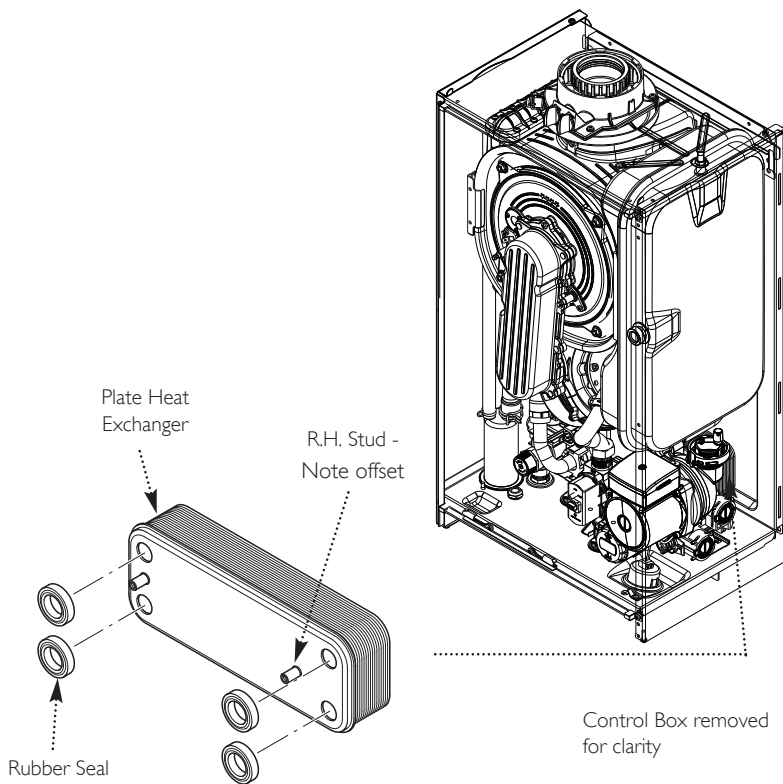


Fig. 62

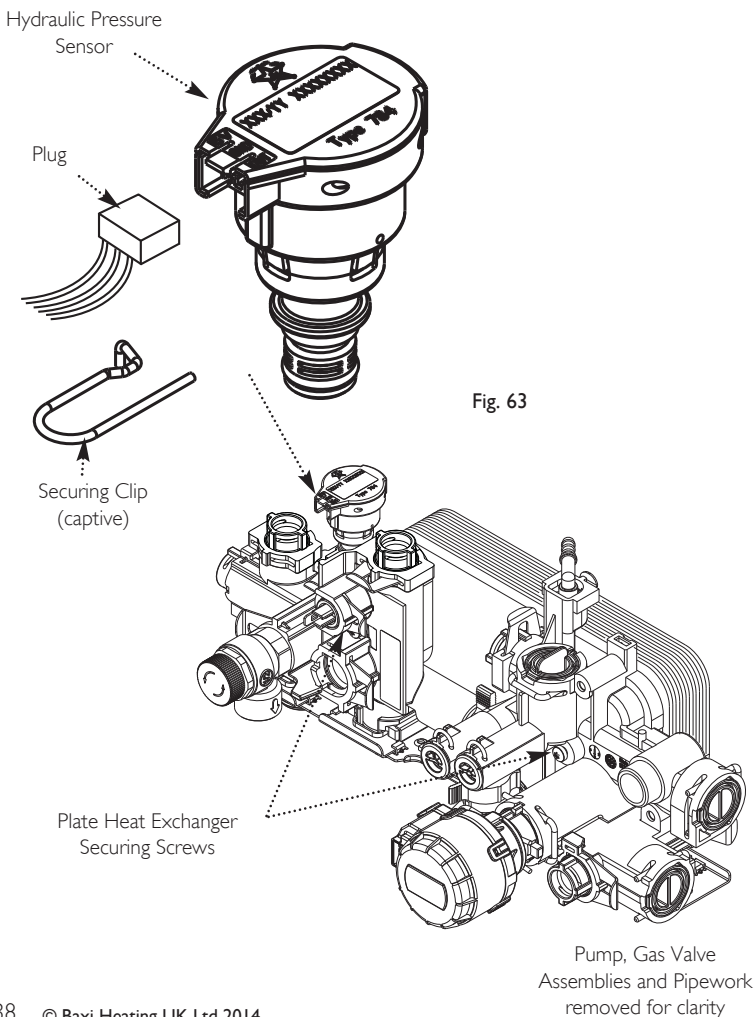


Fig. 63

13.0 Changing Components

13.17 DHW Flow Regulator & Filter (Fig. 64)

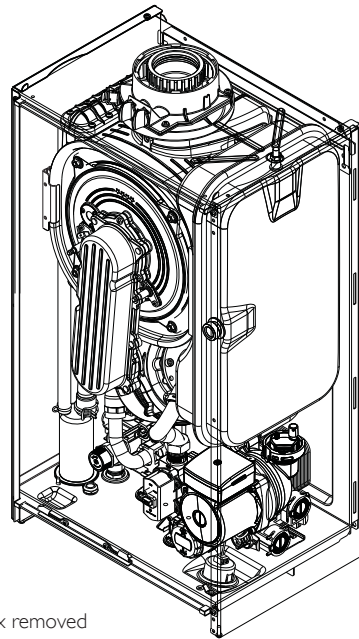
1. Remove the Fan & Collector (13.2). Close the cold mains inlet and draw off any residual DHW.
2. Pull out the securing clip and prise the regulator and filter assembly out of the hydraulic inlet assembly.
3. Twist the body to unlock the bayonet connection and remove the regulator.
4. Examine and clean the filter, and reassemble in reverse order.

13.18 DHW Flow Sensor ('Hall Effect' Sensor) (Fig. 65)

1. Pull the sensor off the DHW inlet manifold.
2. Disconnect the plug from the sensor and connect it to the new component.
3. Fit the new sensor, ensuring it is correctly oriented and fully engaged over the manifold.

13.19 Diverter Valve Motor (Fig. 66)

1. Undo the screw securing the electrical plug to the motor unit. Disconnect the plug.
2. For ease of access remove the pressure gauge and sealing grommet from the boiler bottom panel.
3. Hold the motor in place against the spring pressure of the valve and remove the securing clip.
4. Remove the motor.
5. When fitting the new motor it will be necessary to hold the unit firmly while depressing the valve return spring.



Control Box removed for clarity

DHW Flow Sensor ('Hall Effect' Sensor)

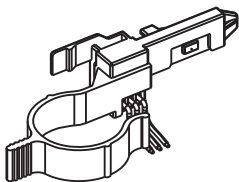


Fig. 65

DHW Flow Regulator & Filter



Fig. 64

Pump, Gas Valve Assemblies and Pipework removed for clarity

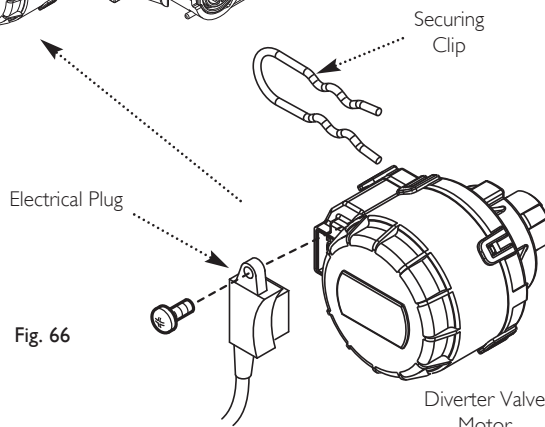


Fig. 66

Securing Clip

Electrical Plug

Diverter Valve Motor

13.0 Changing Components

13.20 P.C.B. & R.D.S. (Removable Data Stick) (Fig. 64)

NOTE: Both P.C.B. and R.D.S. are available as spare parts. The P.C.B. is suitable for any boiler model. An R.D.S. specific to the boiler model output & gas type will be required if the R.D.S. from the original P.C.B. is not being transferred. It is recommended that P.C.B. and R.D.S. are replaced together.

1. Ensure that the power to the boiler is isolated and wait 10 seconds.
2. Remove the screws securing the control box cover and release the cover retaining barbs from their slots.
3. Note the position of all plugs and wires on the P.C.B. and disconnect them.
4. Undo the securing screws and remove the P.C.B.

IMPORTANT: If only the P.C.B. is being replaced transfer the R.D.S. from the original board to the new one. Where both P.C.B. and R.D.S. are being replaced ensure the new R.D.S. is on new the board.

5. Reassemble in reverse order. Ensure that the ignition lead is connected correctly.

6. **P.C.B. ONLY changed** - Check the Combustion - see Section 14.1.

7. **P.C.B. & R.D.S. changed** - enable the Calibration Function as described in Section 14.2, then Check the Combustion - see Section 14.1.

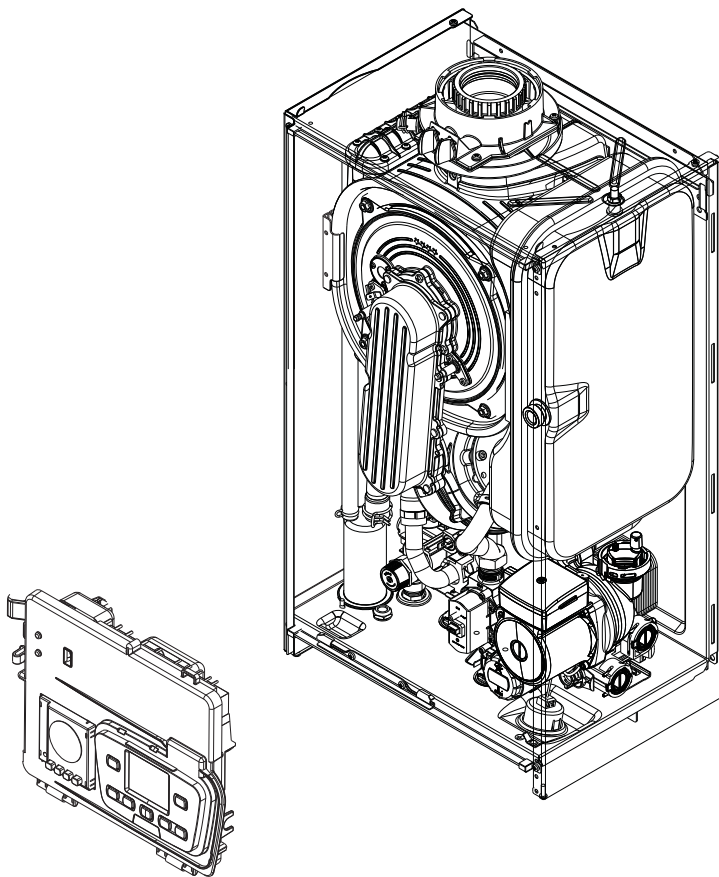
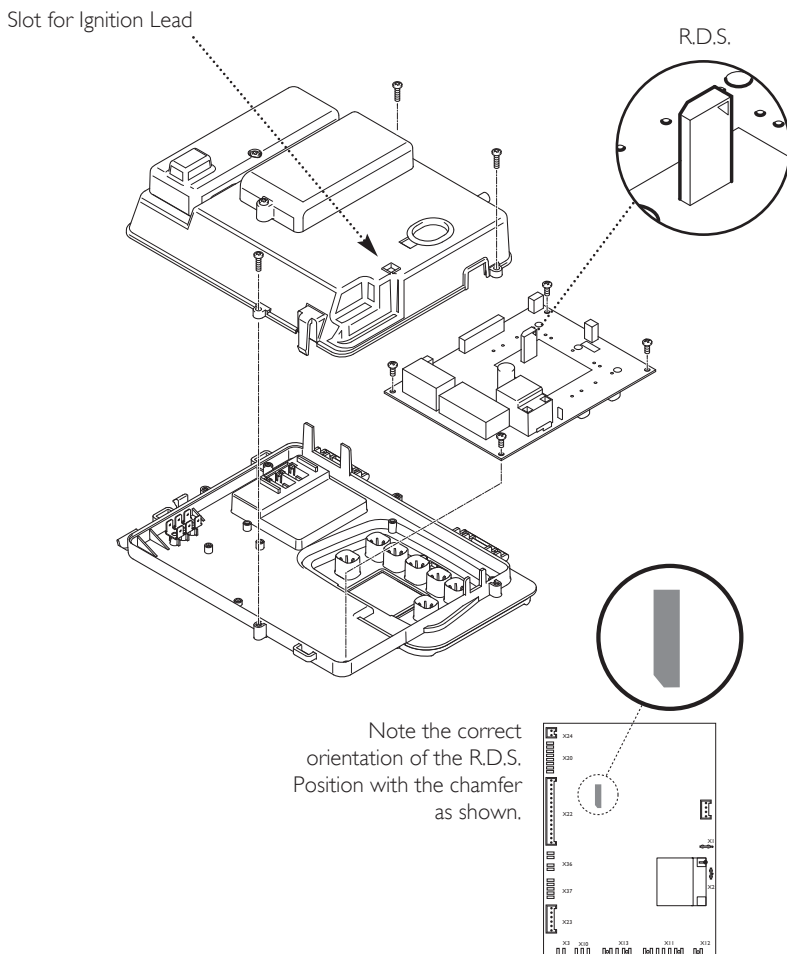


Fig. 67



13.0 Changing Components

13.21 Gas Valve (Fig. 68)

IMPORTANT: After replacing the valve the CO₂ must be calibrated as detailed in Section 14.0 Combustion & Calibration. Only change the valve if a suitable calibrated combustion analyser is available, operated by a competent person - see section 12.1.

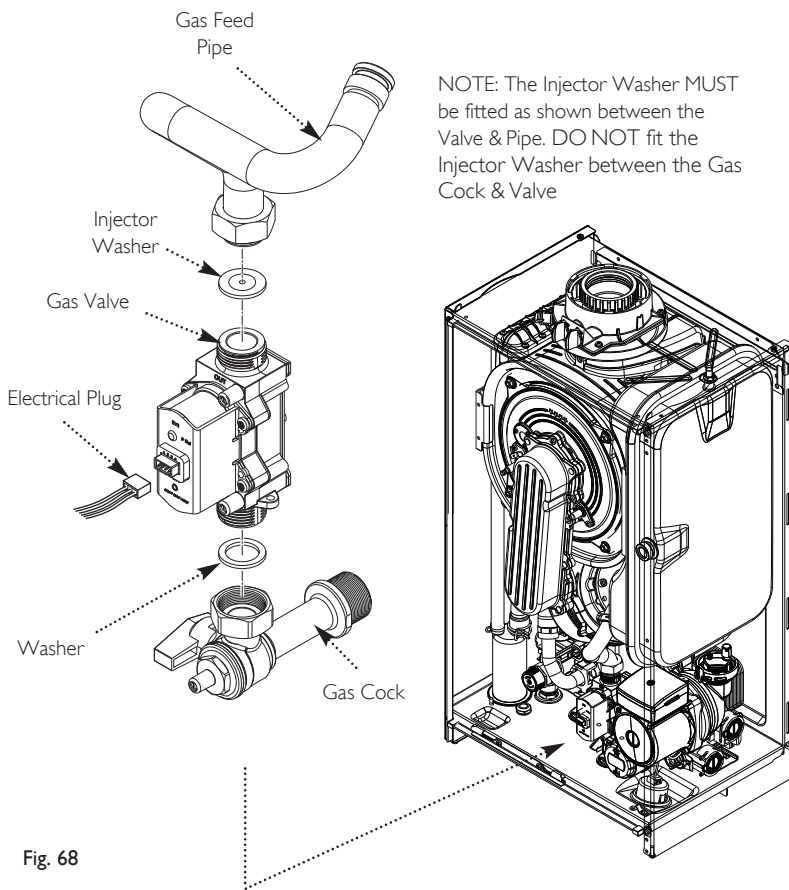


Fig. 68

1. Turn the gas cock off and undo the nut under the boiler. Retain the washer.
2. Remove the electrical plug from the valve.
3. Undo the nut on the gas feed pipe and ease the pipe aside. It is recommended that the injector washer is changed as well.
4. Remove the screws securing the gas valve to the boiler bottom panel.
5. Reassemble in reverse order, ensuring the injector washer is in place, and perform the Calibration Function & Combustion Check - see Sections 14.1 & 14.2.

NOTE: Check for gas tightness after replacing gas valve.

13.22 Expansion Vessel (Fig. 69)

1. Close the flow and return isolation taps and drain the primary circuit.
2. Prise off the securing clip and disconnect the braided hose from the vessel.
3. Whilst supporting the vessel undo the locknut and manoeuvre the vessel out of the boiler.
4. Reassemble in reverse order.

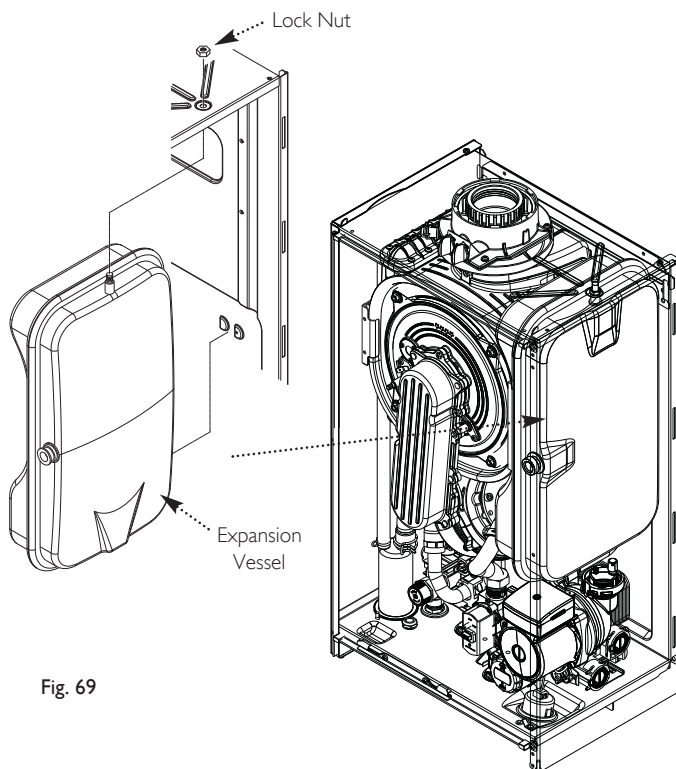


Fig. 69

IMPORTANT: DO NOT insert the Analyser Probe into the Test Point immediately. This will prevent saturation of the analyser.

During the Calibration Function the combustion ratio may increase for a short time while the boiler performance is optimised.

The person carrying out a combustion measurement should have been assessed as competent in the use of a flue gas analyser and the interpretation of the results.

The flue gas analyser used should be one meeting the requirements of BS7927 or BS-EN50379-3 and be calibrated in accordance with the analyser manufacturers' requirements.

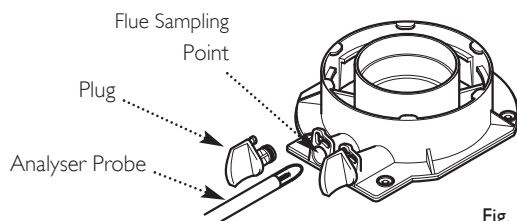


Fig. 70

14.3 Adjusting the CO₂

1. Press **iP** & **||||+** together and hold for at least 6 seconds. 'On' will be displayed briefly, followed by '304' then the boiler CH output expressed as percentage i.e. '100'.
2. Press **iP** to select the adjustment function. '0' will alternate with '304'. Using the **||||-** & **||||+** buttons adjust '0' between '-3' & '3'.
3. Decreasing the value lowers the CO₂, and selecting a higher value will increase CO₂.
4. Once the correct CO₂ reading is achieved press **iP** to return to the fan speed selection.
5. Using **||||-** or **||||+** to select the next fan speed. '00' indicates MINIMUM speed, the other speed (Ignition Phase) will be indicated by, for example '33' (this varies depending on boiler model).
6. Repeat step 2. above to adjust the CO₂ at Ignition Phase and Minimum fan speeds. Press **iP** & **||||+** together and hold for at least 6 seconds to exit the function.

14.1 Checking the Combustion

1. Combustion should be:-

Natural Gas 9.0% CO₂ ± 0.7

Propane 10.5% CO₂ ± 1.0

at all 3 fan speeds:- '100' (Maximum), the Ignition Phase speed and '00' (Minimum).

2. Press **iP** & **||||+** together and hold for at least 6 seconds. 'On' will be displayed briefly, followed by '304' then the boiler CH output expressed as percentage i.e. '100'. It may be necessary to open one or more hot taps in order to maintain the boiler at full rate.
3. Insert the analyser probe and once stabilised note the CO₂ reading.
4. Press **||||-** to select the Ignition Phase Speed. A value will be displayed, e.g. '33'. Note the CO₂ reading.
5. Press **||||-** again to select the Minimum Output. '00' will be displayed. Note the CO₂ reading.
6. If the CO₂ is not within the tolerances referred to above at any of the speeds, follow the procedure in **Section 14.3 opposite** to calibrate the boiler.
7. To exit the function press **iP** & **||||+** together for 6 seconds.

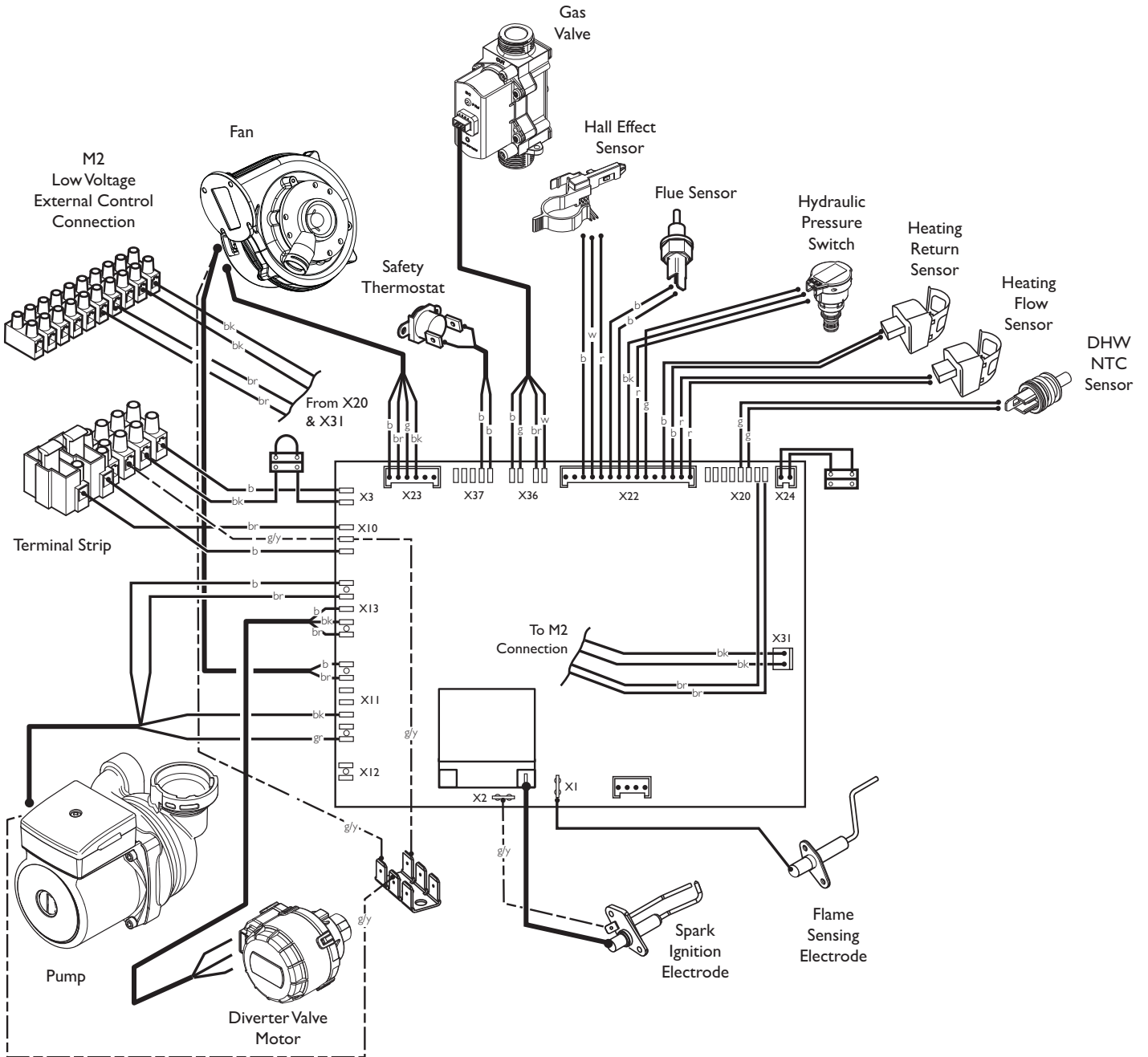
14.2 Calibration Function

IMPORTANT: Do not commence the Calibration Function whilst the burner is lit! The case front panel **MUST** be fitted.

NOTE: To obtain an accurate measurement on smaller capacity systems it may be necessary to open one or more hot taps in order to maintain the boiler at full rate.

1. The function is activated by pressing buttons **||||-** and **OR** together for 6 seconds then quickly pressing button **iP** while 'On' is displayed. The Ignition Phase fan speed code will then be displayed. Calibration will take approximately 5 minutes.
2. If '303' is displayed, then the Calibration Function has not been activated correctly. Isolate and reinstate all power sources to the boiler and repeat the above.
3. The boiler will automatically calibrate at '100', the Ignition Phase speed then '00'. These represent the percentage of MAXIMUM fan speed (i.e. '00' is MINIMUM fan speed). Once the boiler has stabilised and self-calibrated at each fan speed the **P** and **||||** symbols will be displayed before the next speed is automatically set.
4. When self-calibration is complete the boiler will run at MINIMUM fan speed ('00' displayed). The following symbols will also be displayed **🔥** **🔧** **||||** flashing together at regular intervals.
5. To exit the function press **OR**. 'ESC' will be displayed and the calibration function completed.

15.1 Illustrated Wiring Diagram

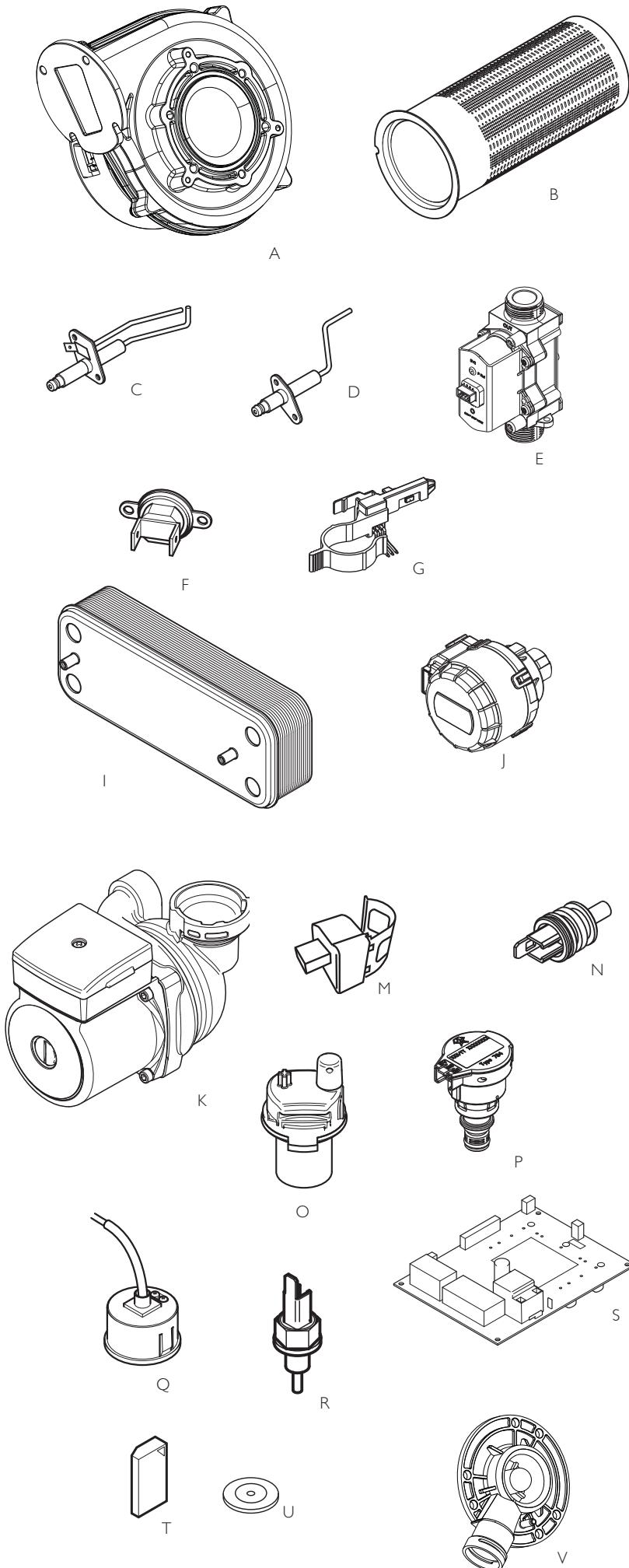


Key To Wiring Colours

- | | |
|------------|--------------------|
| b - Blue | r - Red |
| bk - Black | g - Green |
| br - Brown | g/y - Green/Yellow |
| w - White | y - Yellow |
| gr - Grey | |

16.0 Short Parts List

Short Parts List



| Key No. | Description | Manufacturers Part No. |
|---------|--|-------------------------------------|
| A | Fan | 720768101 |
| B | Burner | 720767901 |
| C | Spark Ignition Electrode | 720767301 |
| D | Flame Sensing Electrode | 720767101 |
| E | Gas Valve | 720752301 |
| F | Safety Thermostat | 720765301 |
| G | Hall Effect Sensor | 720061801 |
| I | Plate Heat Exchanger (24 & 28) Plate Heat Exchanger (33) | 720852401 720852601 |
| J | Diverter Valve Motor | 720776801 |
| K | Pump | 720777401 |
| M | Heating Flow/Return Sensor | 720747101 |
| N | DHW NTC Sensor | 720777001 |
| O | Pump Automatic Air Vent | 720777601 |
| P | Hydraulic Pressure Switch | 720778001 |
| Q | Heating Pressure Gauge | 720776601 |
| R | Flue Sensor | 720851401 |
| S | PCB only | 720878202 |
| T | R.D.S. - 24 R.D.S. - 28 R.D.S. - 33 | 720841401 720841701 720842001 |
| | R.D.S. - 24 LPG R.D.S. - 28 LPG R.D.S. - 33 LPG | 720842301 720842601 720842901 |
| U | Injector Washer - 24 (Ø 4.4) Injector Washer - 28 (Ø 4.6) Injector Washer - 33 (Ø 4.9) | 720751701 720775801 720776001 |
| V | Air/Gas Venturi - 24/28 Air/Gas Venturi - 33 | 720768301 720785401 |

Table Of Error Codes

| | |
|--------------|---|
| E 09 | Gas Valve Connection Cable |
| E 15 | Gas Valve Fault |
| E 20 | Central Heating NTC Fault |
| E 28 | Flue NTC Fault |
| E 40 | Central Heating Return NTC Fault |
| E 55 | Calibration Required |
| E 109 | Pre-circulation Fault |
| E 110 | Safety Thermostat Operated |
| E 117 | Primary System Water Pressure Too High |
| E 118 | Primary System Water Pressure Too Low |
| E 125 | Circulation Fault (Primary) |
| E 128 | Flame Failure |
| E 130 | Flue NTC Operated |
| E 133 | Interruption Of Gas Supply or Flame Failure |
| E 134 | Elapsed Time - Gas Valve Open Without Gas |
| E 135 | Interruption Of Gas Supply (Internal Error) |
| E 154 | Flow/Return Sensor Temperature Test |
| E 160 | Fan or Fan Wiring Fault |
| E 270 | Circulation Fault (Dry Fire) |
| E 321 | Hot Water NTC Fault |
| E 384 | False Flame |

The **iP** button can be pressed so that the display shows the following information:-

- 1 press - '00' alternates with Sub-Code (only when fault on boiler) or '000'
- 2 presses - '01' alternates with CH Temperature
- 3 presses - '02' alternates with Outside Temperature (where Sensor fitted)
- 4 presses - '03' alternates with DHW Temperature
- 5 presses - '04' alternates with DHW Temperature
- 6 presses - '05' alternates with System Water Pressure
- 7 presses - '06' alternates with Return Temperature
- 8 presses - '04' alternates with Flue Temperature
- 9 presses - '05' alternates with Heat Exchanger Temperature

'Service Due' Message

1. After 11 months operation the 'Service Due' message will be shown on the boiler display. (If the installation has been subject to prolonged electrical isolation or power cuts this period may be longer than 11 months)

2. Once the service has been completed satisfactorily the 'Service Due' message can be reset or de-activated.

To Reset

4. Press **||||-** & **||||+** for 6 seconds. Using **||||+** scroll through until '22' is displayed. Press **iP**.

5. Press **||||+** to scroll to '15'. Confirm with **iP** then press **OR** to return the display to normal.

To De-activate

6. Press **||||-** & **||||+** for 6 seconds. Using **||||+** scroll through until '22' is displayed. Press **iP**.

7. Press **||||+** until '22' is displayed again. Press **iP**. Using **||||+** scroll through to '50'. Press **iP**.

8. Press **||||+** until '25' is displayed. Confirm with **iP** then press **OR** to return the display to normal.

17.0 Fault Finding & 'Service Due'

17.1 Initial Fault Finding Checks

1. Check that gas, water and electrical supplies are available at the boiler.
2. Electrical supply = 230V ~ 50 Hz.
3. The preferred minimum gas pressure is 20 mb (NG) 37mb (LPG)
4. Carry out electrical system checks, i.e. Earth Continuity, Resistance to Earth, Short Circuit and Polarity with a suitable meter.

NOTE: These checks must be repeated after any servicing or fault finding.

5. Ensure all external controls are calling for heat and check all external and internal fuses. Before any servicing or replacement of parts, ensure the gas and electrical supplies are isolated.

17.2 Error Codes

1. If a fault occurs on the boiler an error code may be shown by the facia display.

2. The codes are a flashing number, either two or three digit, preceded by the symbol **E**:-

E followed by 20, 28, 40, 160 or 321 indicates possible faulty components.

E followed by 55 (after replacing R.D.S.) indicates calibration required (Section 14.2).

E 110 indicates overheat of the primary system water.

E 117 is displayed when the primary water pressure is greater than 2.7 bar.

E 118 is displayed when the primary water pressure is less than 0.5 bar.

E 133, 134 and 135 indicate that the gas supply has been interrupted, ignition has failed or the flame has not been detected.

E 128 is displayed if there has been a flame failure during normal operation.

E 125 is displayed in either of two situations:-

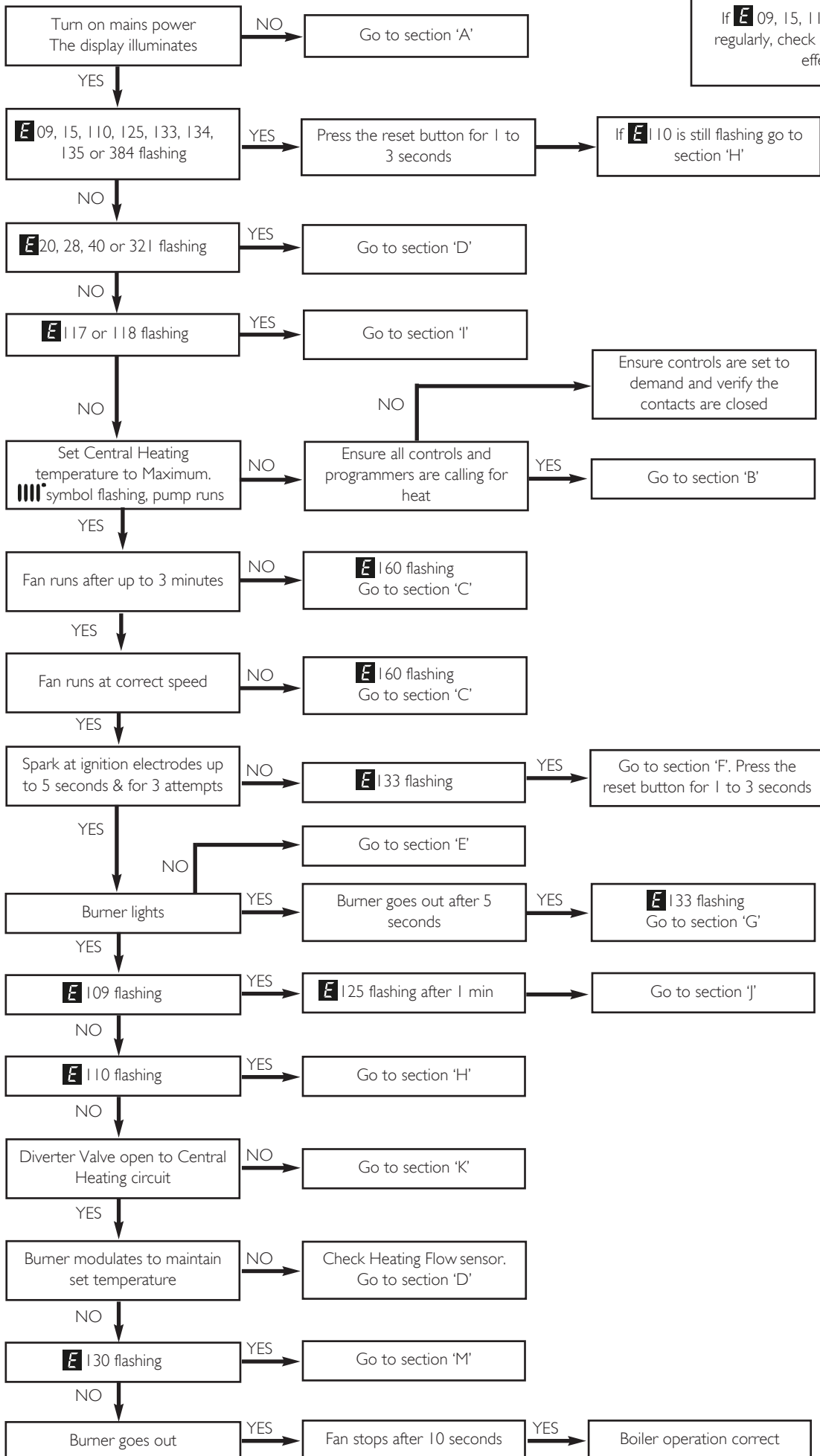
- i) If between 15 and 30 seconds of the burner lighting the boiler temperature has not changed by 1°C.
 - ii) If within 10 minutes of the burner lighting the boiler actual temperature twice exceeds the selected temperature by 30°.
- In these instances poor primary circulation is indicated.

3. By pressing the 'Reset' button for 1 to 3 seconds when **E** 110, 125, 133, 134, 135, 09, 15, 128 & 384 are displayed it is possible to relight the boiler.

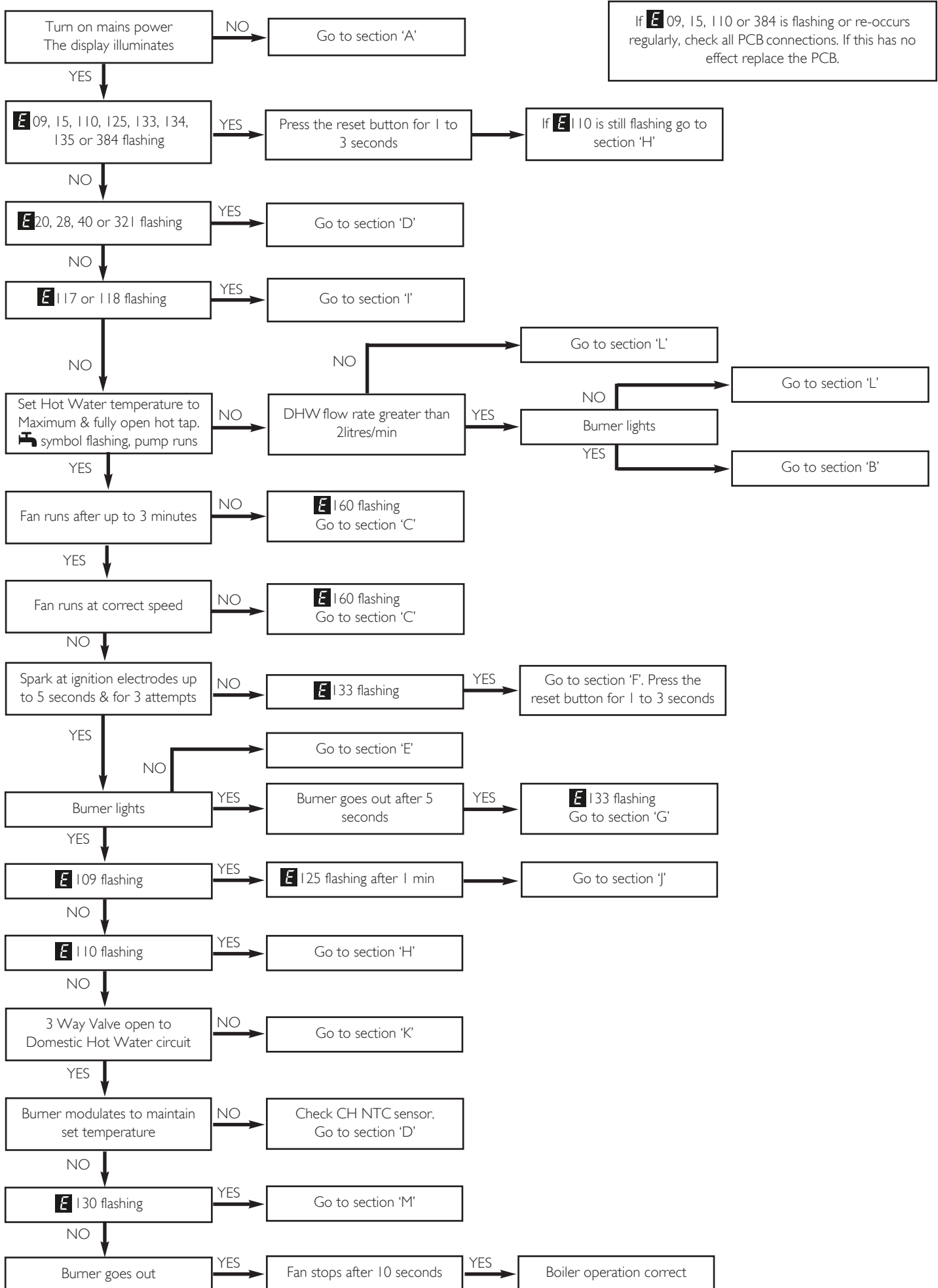
4. If this does not have any effect, or the codes are displayed regularly further investigation is required.

17.0 Fault Finding

Refer to "Illustrated Wiring Diagram" for position of terminals and components
Central Heating - Follow operational sequence

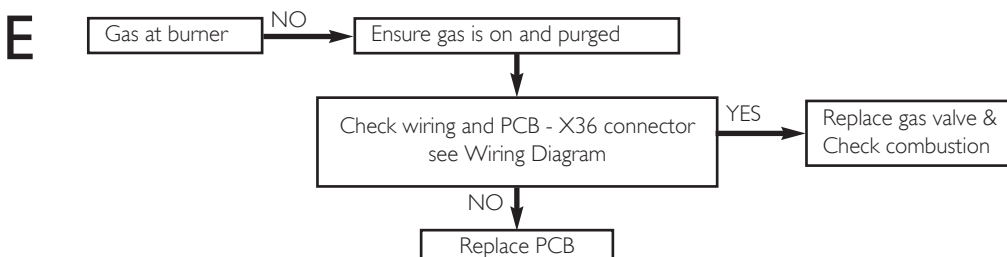
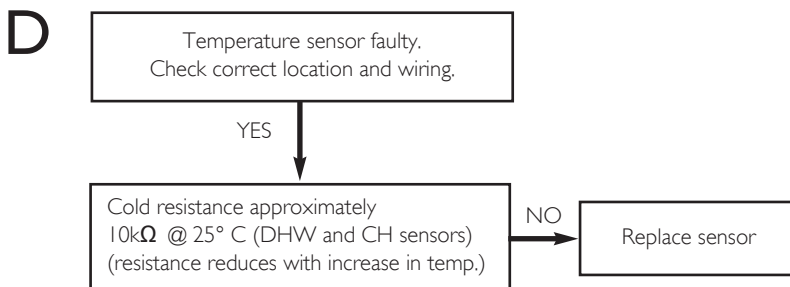
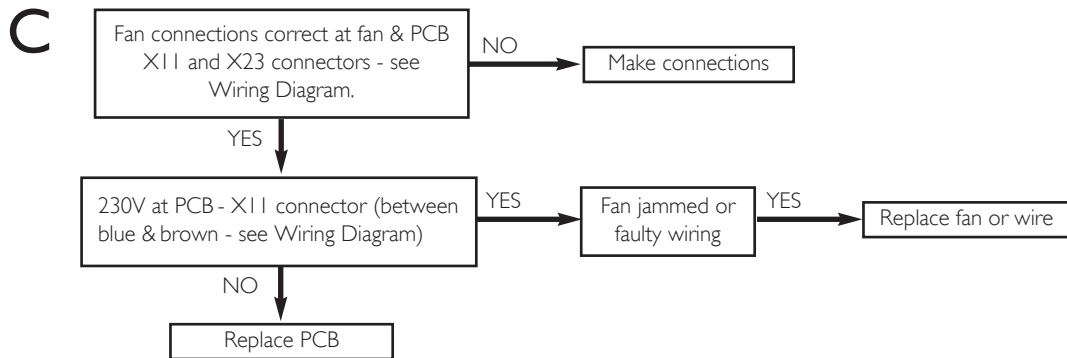
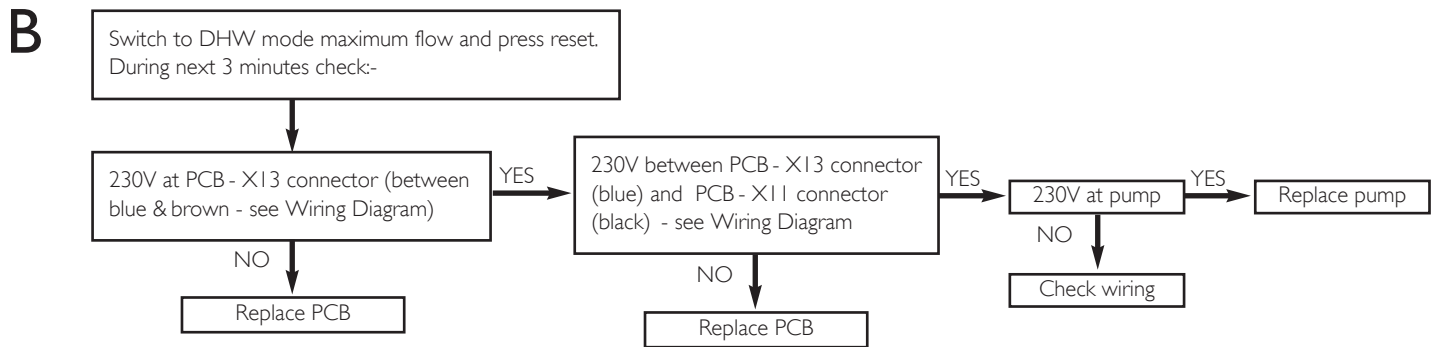
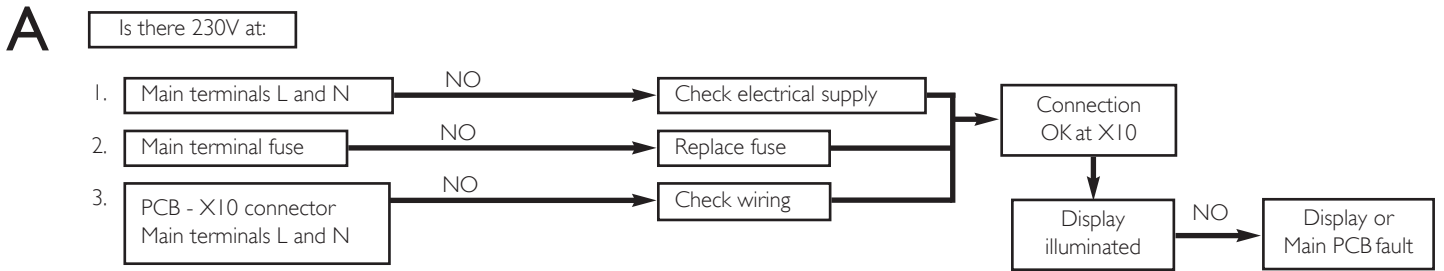


If E 09, 15, 110 or 384 is flashing or re-occurs regularly, check all PCB connections. If this has no effect replace the PCB.

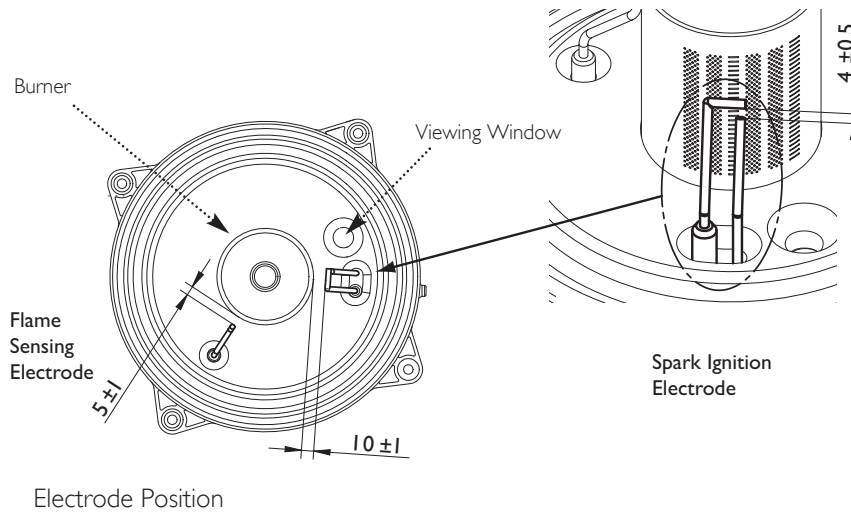
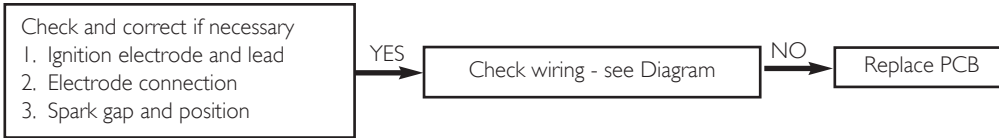


If E 09, 15, 110 or 384 is flashing or re-occurs regularly, check all PCB connections. If this has no effect replace the PCB.

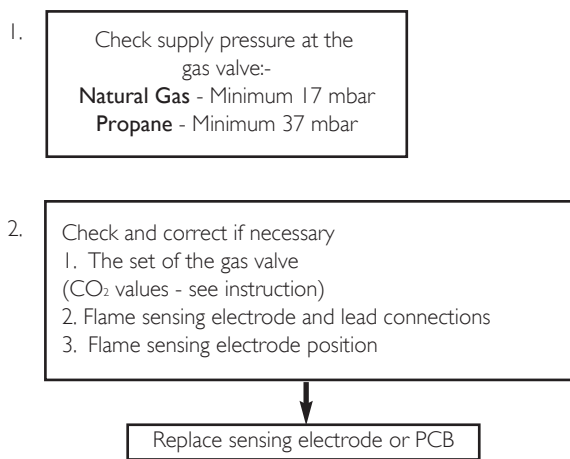
Fault Finding Solutions Sections



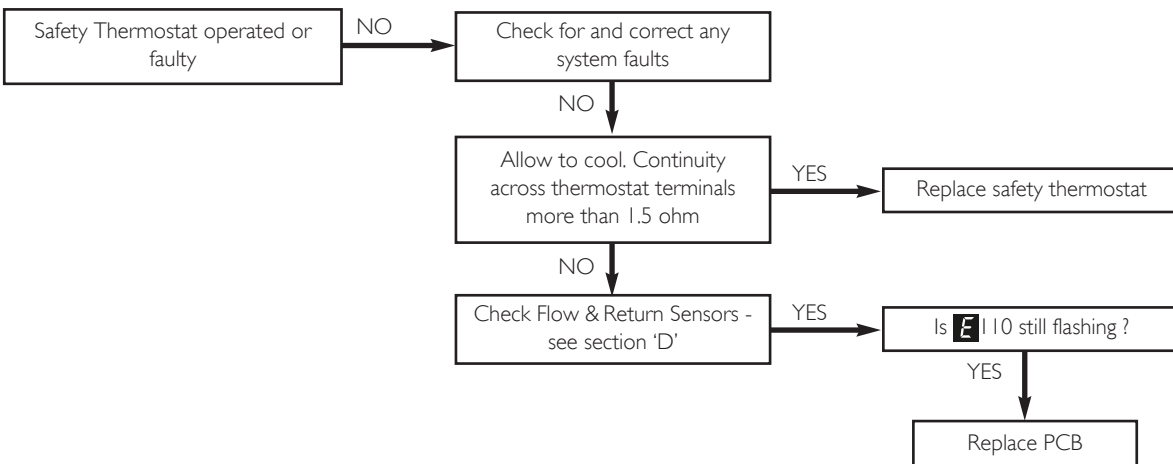
F

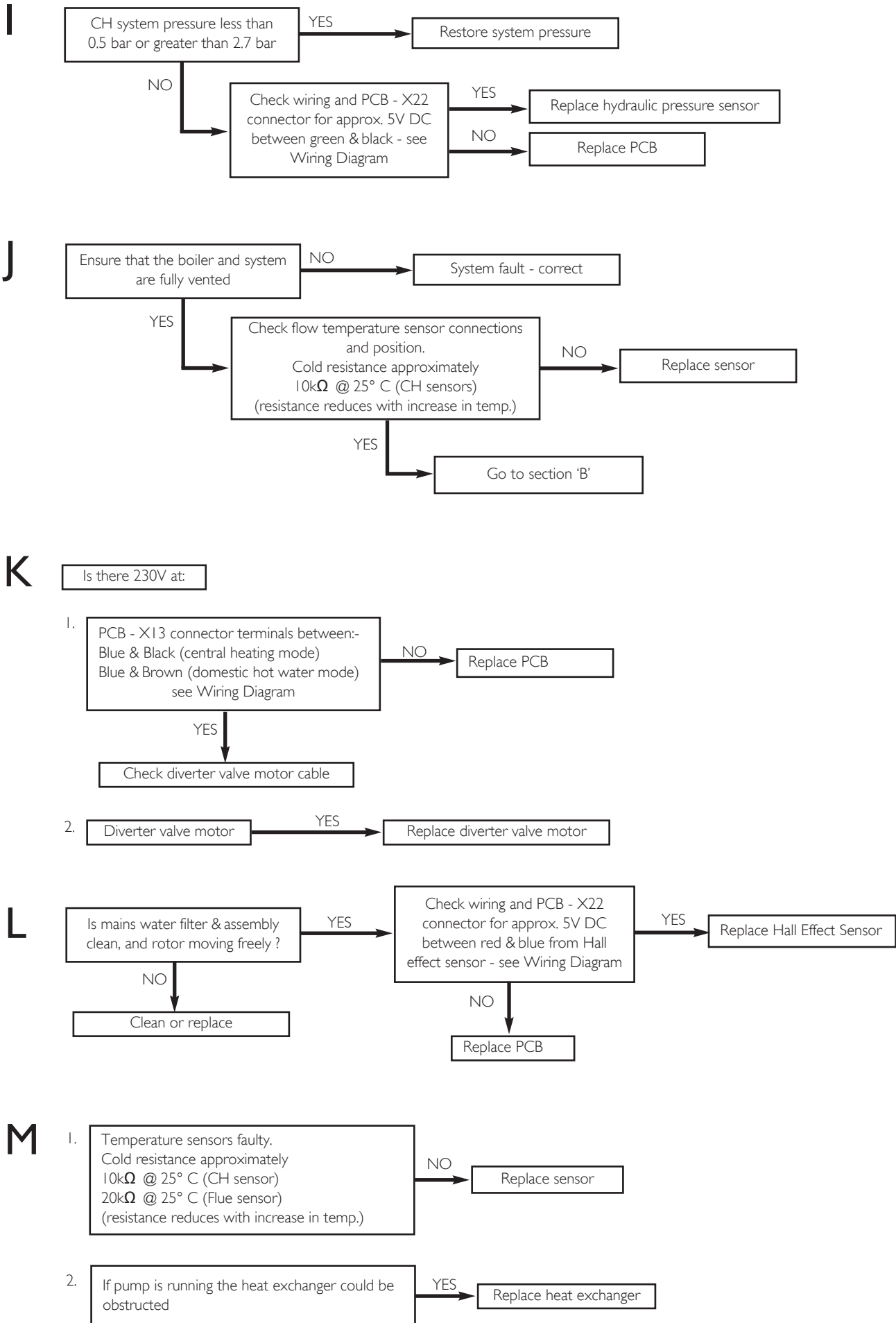


G



H





18.0 Optional Outdoor Sensor

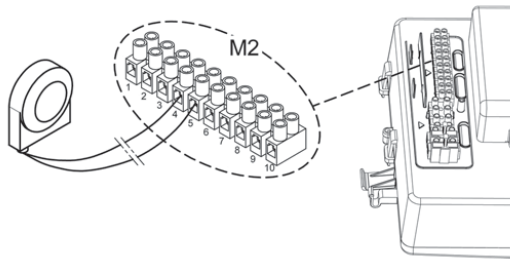
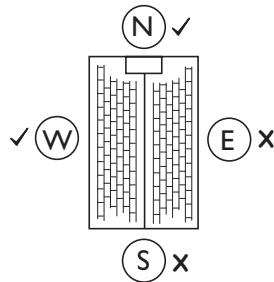
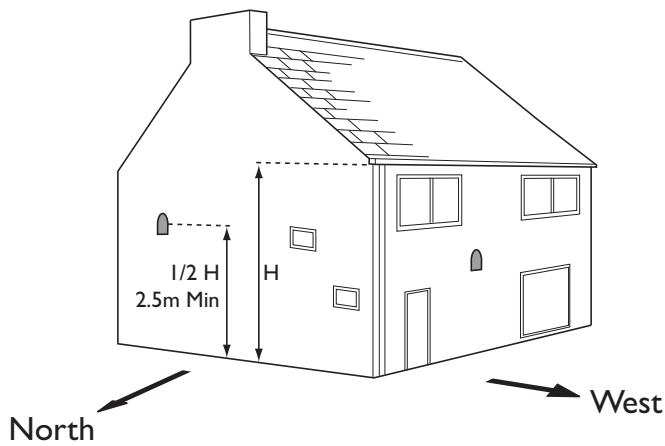
18.1 Positioning the Optional Outdoor Sensor

1. The Sensor must be fixed to an external wall surface of the property it is serving. The wall must face a north or west.

NOTE: DO NOT position it on a south facing wall in direct sunlight !

2. The Sensor should be approximately half the height of the living space of the property, and a minimum of 2.5m above ground level.

3. It must be positioned away from any sources of heat or cooling (e.g. flue terminal) to ensure accurate operation. Siting the Sensor above doors and windows, adjacent to vents and close to eaves should be avoided.



18.2 Connecting the Optional Outdoor Sensor

1. Ensure the electrical supply to the boiler is isolated. Undo the securing screws and lift the case front panel off.

2. Disengage the securing tab and hinge the control box downwards. Undo the terminal block cover securing screw and remove the cover.

3. Remove one of the grommets, pierce the diaphragm and insert the wires from the Outdoor Sensor.

4. Leave sufficient slack in the wires to allow the Control Box to be hinged fully open. Refit the grommet.

5. Connect the wires from the Outdoor Sensor to positions 4 & 5 on M2 as shown. Refit the cover.

18.3 Setting the Sensor Curve

1. Ensure that there is power to the boiler.

2. The Central Heating temperature buttons **|||| -** & **|||| +** are used to select the desired curve as shown on the graph.

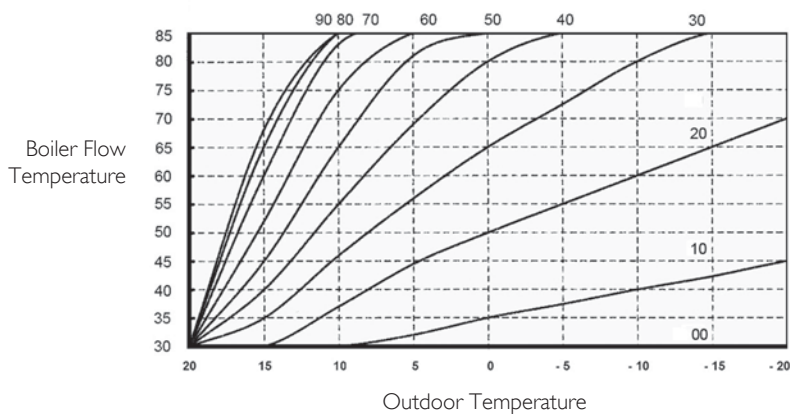
3. Normally the display will show the current temperature of the water in the boiler (e.g. 41°C). As the buttons are pressed the curve identification code will be shown, from '00' to '90'.

4. To select the most appropriate curve consideration must be given to the expected outdoor temperature range. This must then be compared to a boiler flow temperature that will satisfy the needs of the user, e.g. If outdoor temperatures in the range 0°C to -5°C are anticipated and a boiler flow of no more than 60°C required, select Curve '20'.

5. As a further example, if Curve '40' is selected, at an outside temperature of 5°C the boiler flow temperature will be just below 70°C. In the event of the outside temperature falling to 0°C, the boiler flow will increase to 80°C.

6. Continue with the installation and commissioning of the boiler as described in the Installation & Servicing Instructions.

7. Explain to the user how to select a different temperature curve.

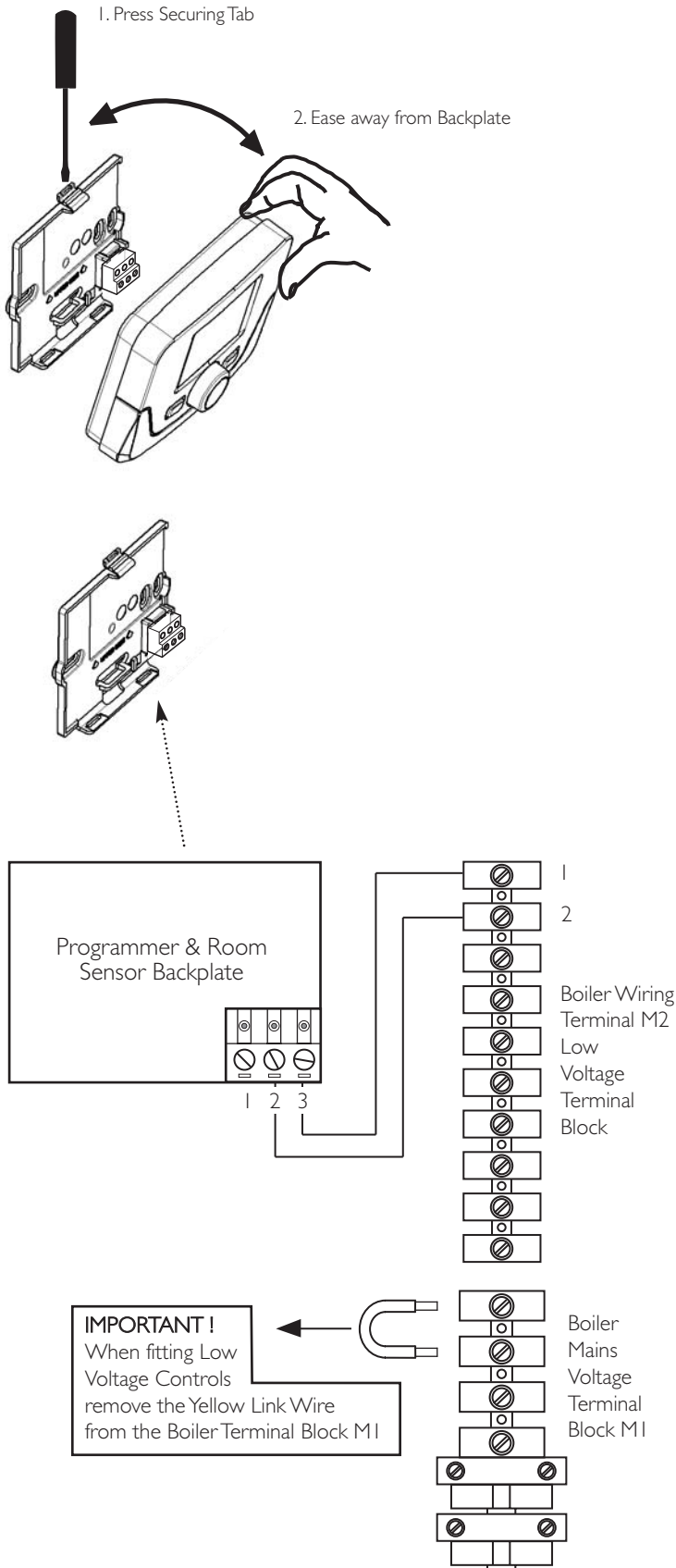


Optional 7 Day Wired Sensor

18.4 Connecting the Optional 7 Day Wired Sensor

NOTE: The yellow link wire between terminals 1 & 2 on terminal block M1 **MUST** be removed when fitting the 7 Day Wired Sensor.

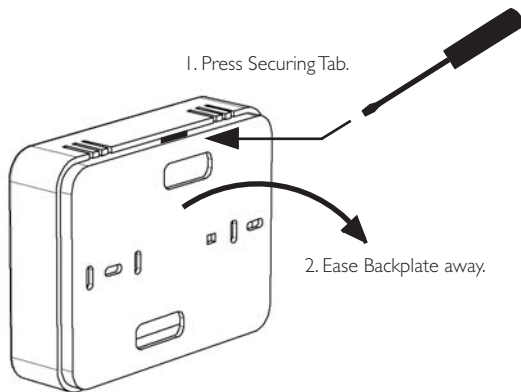
1. Ensure that the power to the boiler is isolated.
2. Remove the backplate from the unit by pressing down on the rear tab and easing apart.
3. Locate the sensor and use wiring as described in the literature supplied with it.
4. Pass the wiring through the slots in the backplate and connect as shown opposite to 2 & 3 on the sensor backplate and 1 & 2 of boiler terminal M2.
5. Complete fitting as described in the sensor literature, turn the power back on and set the controls to the requirements of the user.



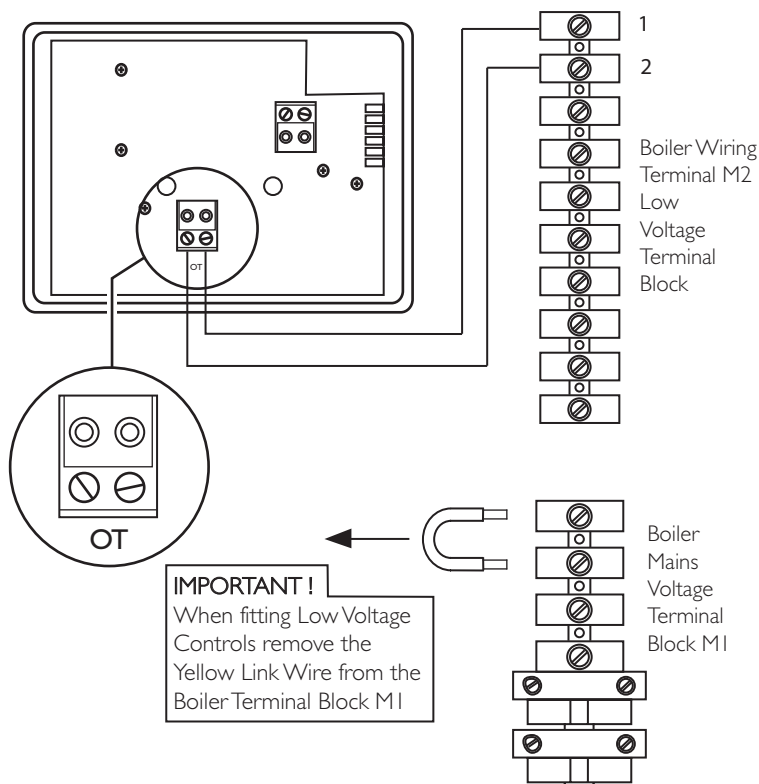
Optional 7 Day Wireless Sensor & 24hr Wireless Sensor

18.5 Connecting the Optional 7 Day Wireless Sensor & 24hr Wireless Sensor (kit includes a Sensor & Receiver - the Receiver is wired into the boiler).

NOTE: The yellow link wire between terminals 1 & 2 on terminal block M1 **MUST** be removed when fitting the 7 Day Wireless Sensor & 24hr Wireless Sensor.



1. Ensure that the power to the boiler is isolated.
2. Remove the backplate from the receiver unit by pressing down on the rear tab and easing apart.
3. Locate the receiver and use wiring as described in the literature supplied with it.
4. Pass the wiring through the slots in the backplate and connect as shown opposite to the OT connection on the receiver backplate and 1 & 2 of boiler terminal M2.
5. Complete fitting as described in the sensor/receiver literature, turn the power back on and set the controls to the requirements of the user.



GAS BOILER SYSTEM COMMISSIONING CHECKLIST

This Commissioning Checklist is to be completed in full by the competent person who commissioned the boiler as a means of demonstrating compliance with the appropriate Building Regulations and then handed to the customer to keep for future reference.

Failure to install and commission according to the manufacturer's instructions and complete this Benchmark Commissioning Checklist will invalidate the warranty. This does not affect the customer's statutory rights.

| | | | | | | | |
|--|--|--------------------------|--|---------------------------|--------------------------|-------|--|
| Customer name: | | | | Telephone number: | | | |
| Address: | | | | | | | |
| Boiler make and model: | | | | | | | |
| Boiler serial number: | | | | | | | |
| Commissioned by (PRINT NAME): | | | | Gas Safe register number: | | | |
| Company name: | | | | Telephone number: | | | |
| Company address: | | | | | | | |
| | | | | Commissioning date: | | | |
| To be completed by the customer on receipt of a Building Regulations Compliance Certificate* | | | | | | | |
| Building Regulations Notification Number (if applicable): | | | | | | | |
| CONTROLS (tick the appropriate boxes) | | | | | | | |
| Time and temperature control to heating | Room thermostat and programmer/timer | <input type="checkbox"/> | Programmable room thermostat | <input type="checkbox"/> | | | |
| | Load/weather compensation | <input type="checkbox"/> | Optimum start control | <input type="checkbox"/> | | | |
| Time and temperature control to hot water | Cylinder thermostat and programmer/timer | <input type="checkbox"/> | Combination Boiler | <input type="checkbox"/> | | | |
| Heating zone valves | Fitted | <input type="checkbox"/> | Not required | <input type="checkbox"/> | | | |
| Hot water zone valves | Fitted | <input type="checkbox"/> | Not required | <input type="checkbox"/> | | | |
| Thermostatic radiator valves | Fitted | <input type="checkbox"/> | Not required | <input type="checkbox"/> | | | |
| Automatic bypass to system | Fitted | <input type="checkbox"/> | Not required | <input type="checkbox"/> | | | |
| Boiler interlock | | | Provided | <input type="checkbox"/> | | | |
| ALL SYSTEMS | | | | | | | |
| The system has been flushed and cleaned in accordance with BS7593 and boiler manufacturer's instructions | | | | Yes | <input type="checkbox"/> | | |
| What system cleaner was used? | | | | | | | |
| What inhibitor was used? | | | | Quantity | litres | | |
| Has a primary water system filter been installed? | | | | Yes | No | | |
| CENTRAL HEATING MODE measure and record: | | | | | | | |
| Gas rate | m ³ /hr | <input type="text"/> | OR | ft ³ /hr | <input type="text"/> | | |
| Burner operating pressure (if applicable) | mbar | <input type="text"/> | OR Gas inlet pressure | mbar | <input type="text"/> | | |
| Central heating flow temperature | | | | °C | <input type="text"/> | | |
| Central heating return temperature | | | | °C | <input type="text"/> | | |
| COMBINATION BOILERS ONLY | | | | | | | |
| Is the installation in a hard water area (above 200ppm)? | | | | Yes | No | | |
| If yes, and if required by the manufacturer, has a water scale reducer been fitted? | | | | Yes | No | | |
| What type of scale reducer has been fitted? | | | | | | | |
| DOMESTIC HOT WATER MODE Measure and Record: | | | | | | | |
| Gas rate | m ³ /hr | <input type="text"/> | OR | ft ³ /hr | <input type="text"/> | | |
| Burner operating pressure (at maximum rate) | mbar | <input type="text"/> | OR Gas inlet pressure at maximum rate | mbar | <input type="text"/> | | |
| Cold water inlet temperature | | | | °C | <input type="text"/> | | |
| Hot water has been checked at all outlets | | | | Yes | Temperature °C | | |
| Water flow rate | | | | l/min | <input type="text"/> | | |
| CONDENSING BOILERS ONLY | | | | | | | |
| The condensate drain has been installed in accordance with the manufacturer's instructions and/or BS5546/BS6798 | | | | Yes | <input type="checkbox"/> | | |
| ALL INSTALLATIONS | | | | | | | |
| Record the following: | At max. rate: | CO | ppm | AND | CO/CO ₂ | Ratio | |
| | At min. rate: (where possible) | CO | ppm | AND | CO/CO ₂ | Ratio | |
| The heating and hot water system complies with the appropriate Building Regulations | | | | Yes | <input type="checkbox"/> | | |
| The boiler and associated products have been installed and commissioned in accordance with the manufacturer's instructions | | | | Yes | <input type="checkbox"/> | | |
| The operation of the boiler and system controls have been demonstrated to and understood by the customer | | | | Yes | <input type="checkbox"/> | | |
| The manufacturer's literature, including Benchmark Checklist and Service Record, has been explained and left with the customer | | | | Yes | <input type="checkbox"/> | | |
| Commissioning Engineer's Signature | | | | | | | |
| Customer's Signature | | | | | | | |
| (To confirm satisfactory demonstration and receipt of manufacturer's literature) | | | | | | | |

*All installations in England and Wales must be notified to Local Authority Building Control (LABC) either directly or through a Competent Persons Scheme. A Building Regulations Compliance Certificate will then be issued to the customer.



SERVICE RECORD

It is recommended that your heating system is serviced regularly and that the appropriate Service Interval Record is completed.

Service Provider

Before completing the appropriate Service Record below, please ensure you have carried out the service as described in the manufacturer's instructions. Always use the manufacturer's specified spare part when replacing controls.

| | | | | | |
|-----------------------|--------------------------------|----|-----|------------|-------------------|
| SERVICE 01 | | | | | Date: |
| Engineer name: | | | | | |
| Company name: | | | | | |
| Telephone No: | | | | | |
| Gas safe register No: | | | | | |
| Record: | At max. rate: | CO | ppm | AND | CO ₂ % |
| | At min. rate: (Where Possible) | CO | ppm | AND | CO ₂ % |
| Comments: | | | | | |
| Signature | | | | | |

| | | | | | |
|-----------------------|--------------------------------|----|-----|------------|-------------------|
| SERVICE 02 | | | | | Date: |
| Engineer name: | | | | | |
| Company name: | | | | | |
| Telephone No: | | | | | |
| Gas safe register No: | | | | | |
| Record: | At max. rate: | CO | ppm | AND | CO ₂ % |
| | At min. rate: (Where Possible) | CO | ppm | AND | CO ₂ % |
| Comments: | | | | | |
| Signature | | | | | |

| | | | | | |
|-----------------------|--------------------------------|----|-----|------------|-------------------|
| SERVICE 03 | | | | | Date: |
| Engineer name: | | | | | |
| Company name: | | | | | |
| Telephone No: | | | | | |
| Gas safe register No: | | | | | |
| Record: | At max. rate: | CO | ppm | AND | CO ₂ % |
| | At min. rate: (Where Possible) | CO | ppm | AND | CO ₂ % |
| Comments: | | | | | |
| Signature | | | | | |

| | | | | | |
|-----------------------|--------------------------------|----|-----|------------|-------------------|
| SERVICE 04 | | | | | Date: |
| Engineer name: | | | | | |
| Company name: | | | | | |
| Telephone No: | | | | | |
| Gas safe register No: | | | | | |
| Record: | At max. rate: | CO | ppm | AND | CO ₂ % |
| | At min. rate: (Where Possible) | CO | ppm | AND | CO ₂ % |
| Comments: | | | | | |
| Signature | | | | | |

| | | | | | |
|-----------------------|--------------------------------|----|-----|------------|-------------------|
| SERVICE 05 | | | | | Date: |
| Engineer name: | | | | | |
| Company name: | | | | | |
| Telephone No: | | | | | |
| Gas safe register No: | | | | | |
| Record: | At max. rate: | CO | ppm | AND | CO ₂ % |
| | At min. rate: (Where Possible) | CO | ppm | AND | CO ₂ % |
| Comments: | | | | | |
| Signature | | | | | |

| | | | | | |
|-----------------------|--------------------------------|----|-----|------------|-------------------|
| SERVICE 06 | | | | | Date: |
| Engineer name: | | | | | |
| Company name: | | | | | |
| Telephone No: | | | | | |
| Gas safe register No: | | | | | |
| Record: | At max. rate: | CO | ppm | AND | CO ₂ % |
| | At min. rate: (Where Possible) | CO | ppm | AND | CO ₂ % |
| Comments: | | | | | |
| Signature | | | | | |

| | | | | | |
|-----------------------|--------------------------------|----|-----|------------|-------------------|
| SERVICE 07 | | | | | Date: |
| Engineer name: | | | | | |
| Company name: | | | | | |
| Telephone No: | | | | | |
| Gas safe register No: | | | | | |
| Record: | At max. rate: | CO | ppm | AND | CO ₂ % |
| | At min. rate: (Where Possible) | CO | ppm | AND | CO ₂ % |
| Comments: | | | | | |
| Signature | | | | | |

| | | | | | |
|-----------------------|--------------------------------|----|-----|------------|-------------------|
| SERVICE 08 | | | | | Date: |
| Engineer name: | | | | | |
| Company name: | | | | | |
| Telephone No: | | | | | |
| Gas safe register No: | | | | | |
| Record: | At max. rate: | CO | ppm | AND | CO ₂ % |
| | At min. rate: (Where Possible) | CO | ppm | AND | CO ₂ % |
| Comments: | | | | | |
| Signature | | | | | |

| | | | | | |
|-----------------------|--------------------------------|----|-----|------------|-------------------|
| SERVICE 09 | | | | | Date: |
| Engineer name: | | | | | |
| Company name: | | | | | |
| Telephone No: | | | | | |
| Gas safe register No: | | | | | |
| Record: | At max. rate: | CO | ppm | AND | CO ₂ % |
| | At min. rate: (Where Possible) | CO | ppm | AND | CO ₂ % |
| Comments: | | | | | |
| Signature | | | | | |

| | | | | | |
|-----------------------|--------------------------------|----|-----|------------|-------------------|
| SERVICE 10 | | | | | Date: |
| Engineer name: | | | | | |
| Company name: | | | | | |
| Telephone No: | | | | | |
| Gas safe register No: | | | | | |
| Record: | At max. rate: | CO | ppm | AND | CO ₂ % |
| | At min. rate: (Where Possible) | CO | ppm | AND | CO ₂ % |
| Comments: | | | | | |
| Signature | | | | | |

*All installations in England and Wales must be notified to Local Authority Building Control (LABC) either directly or through a Competent Persons Scheme. A Building Regulations Compliance Certificate will then be issued to the customer.



All descriptions and illustrations provided in this leaflet have been carefully prepared but we reserve the right to make changes and improvements in our products which may affect the accuracy of the information contained in this leaflet. All goods are sold subject to our standard Conditions of Sale which are available on request.

BAXI

A Trading Division of Baxi Heating UK Ltd (3879156)
Brooks House, Coventry Road, Warwick. CV34 4LL
After Sales Service 0844 871 1525 Technical Enquiries 0844 871 1555
Website www.baxi.co.uk
e&oe

PART OF BDR THERMEA